# **Performance Motors Limited**

A member of the Sime Darby Group



Lonpac Insurance c/o LKK Auto Consultants Pte Ltd

Your Ref: CC4/LPC22000324/pa3 Our Ref: DS/2497177/SNA2765S

"Without Prejudice"

Date: 18 March 2022

#### Subject: ACCIDENT INVOLVING VEHICLES SNA2765S & SKV2547E ON 05/01/22

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Total : \$ 4,692.93

A copy of each of the following supporting documents is enclosed:

- 1. Copy of Final Repair Bill
- 2. GIA/LTA search slip
- 3. Original Letter of Authorisation

(1800-2255-269) www.pml.com.sa

1800-Call-BMW

Performance Motors

303 Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel Sales 6319 0100 Tel Aftersales: 6319 0111 Fax 6474 7770

315 Alexandra Road #01-01 Sime Darby Business Centre Singapore 159944 Tel Sales 63 19 0511 Tel Aftersales 63 19 0527 Fax 6479 6624

280 Kampong Arang Rd East Coast Centre Singapore 438180 Tel Aftersales 6319 0888 Fax 6344 1332

Registered office 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942

> Co. Reg. No: 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax.

6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman

Customer Service Manager, Body & Paint

Bernard Wan

Service Manager - Body & Paint

# **Performance Motors Limited**

A member of the Sime Darby Group



### **LETTER OF AUTHORISATION**

ACCIDENT INVOLVING	SNA 2 765S.	_ & _	Skvasite	ON_	<u>05.01.2032.</u>
I, Xu Shuzheng hereby authorise <b>Perform</b> settle my claim for cost of r	ance Motors Lir	nite	to submit, cor	respon	
I further authorise <b>Perfor</b> i documents whatsoever in due to me in respect of my	relation to this ma	<b>imite</b> atter	ed to execute, s and to accept a	ign, se nd rece	al and deliver all live any payment
I hereby declare that all ac on my behalf shall be good the same had been done or	I valid and effectua	al to a	all intents and pu	s Lette irposes	r of Authorisation whatsoever as if
I further confirm that the a amount in respect of such such loss and damage.	cceptance by <b>Per</b> iclaim shall constitu	<b>form</b> ute th	ance Motors Li ne full discharge	<b>mited</b> of my c	of the settlement laim in respect of
Name: Xu SHu ZHENG NRIC No.:	(Date	 e) 21	/02/2022		
In the presence of:	PERFORMANCE MO 393 Alexandre Sime Doby Forford Sengapure 15 Tel. 5515 0100 6319 0111 (Alle	i Ploed ance C i9041 (Salas)			
Name :	(Date	 ;) 21	/02/2022		
NRIC No.:					

CLAIM NO : 21/22/22/VP05/025350

DATE : 17 MAY 2022

## **DISCHARGE VOUCHER**

I/We, XU SHUZHENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKV2547E the sum of Singapore Dollar Four Thousand Six Hundred Thirty Two and Cents Ninety Three Only (\$4,632.93) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNA2765S and SKV2547E on 05/01/2022 along/at 462 CRAWFORD LANE #01-61 S 190462.

I/We further authorize you to pay the above settlement sum directly to "PERFORMANCE MOTORS LIMITED".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Way 17, 202

Signature of vehicle owner/Date

Xu Shuzheng / May 17,2022

Name of vehicle owner /Date

## **Performance Motors Limited**

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180 Fax. 63449773 315, Alexandra Road Sime Darby Business Centre Singapore 159944 Fax 64796601 (AfterSales) 64796624 (Motorrad)



#### SERVICE TAX INVOICE

Repair Order No. : **B1 1635675** Page No. : **1 of 2** 

Date IN : 21/02/2022 Invoice Number : 2497177 / WSB

Invoice Date : 15/03/2022

Motor Claim Advisor: Foong Shiuh Jye

Payment Terms : 30 Days From Invoice
Invoice By : Karen Chin Lye Peng

- CUSTOMER INFORMATION -

Mr Xu Shuzheng 56 Edgedale Plains

#03-11

- INVOICE TO - 158

Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Singapore 828822

I	REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE	
ı	SNA2765S	WBA72AG040CG04380	15/06/2021	520I SEDAN	3319	

WBA72AG040CG04380 15/06/2021 5201 SED	<b>/</b>	
LABOUR 1		NETT
To replace front bumper, front grille including knock out		850.00
dented area caused by the accident.		
To respray front bumper.		986.00
To remove old PDC assembly and reconnect to new bumper		168.00
including conduct check for proper function.		
To check electrical wiring system at the front section		168.00
for proper function.		
Sundries.		80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT: 05.01.2022. 3RD PARTY CAR: SKV2547E.		
· · · · · · · · · · · · · · · · · · ·		
		0.00
		0.00
INSURANCE COMPANY CONFIRMATION.		
GIA SEARCH FEE = \$2.00.		0.00
	Mahal Jaharra 2	
	TOTAL PADOUL T:	2,252.00
	Retail	
PARTS	<u>Qty</u> Price	NETT
FRONT GRILLE (BASIS)	1 351.40	351.40
FRT BUMPER PANEL PRIMED (PDC/PMA)	1 1,405.95	1,405.95
LH RUBBER STRIP (BASIS)	1 38.25	38.25
	Total Parts :	1,795.60
	To replace front bumper, front grille including knock out dented area caused by the accident.  To respray front bumper.  To remove old PDC assembly and reconnect to new bumper including conduct check for proper function.  To check electrical wiring system at the front section for proper function.  Sundries.  INS CLAIMS: ACCIDENT REPAIR. DIRECT SETTLEMENT.  DATE OF ACCIDENT: 05.01.2022. 3RD PARTY CAR: SKV2547E.  YOUR REF NO: NIL.  VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 21.02.2022 AT 1125HRS. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO VIA EMAIL ON 19.01.2022.  PROPOSE LOSS OF USE = \$120X3. THE AMOUNT IS SUBJECTED TO  INSURANCE COMPANY CONFIRMATION.  GIA SEARCH FEE = \$2.00.  FRONT GRILLE (BASIS)  FRT BUMPER PANEL PRIMED (PDC/PMA)	To replace front bumper, front grille including knock out dented area caused by the accident.  To respray front bumper.  To remove old PDC assembly and reconnect to new bumper including conduct check for proper function.  To check electrical wiring system at the front section for proper function.  Sundries.  INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.  DATE OF ACCIDENT : 05.01.2022. 3RD PARTY CAR : SKV2547E.  YOUR REF NO : NIL.  VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 21.02.2022 AT 1125HRS. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO VIA EMAIL ON 19.01.2022.  PROPOSE LOSS OF USE = \$120X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.  GIA SEARCH FEE = \$2.00.  Total Labour 1:  PARTS Qty Price  FRONT GRILLE (BASIS) 1 351.40  FRT BUMPER PANEL PRIMED (PDC/PMA) 1 1,405.95  LH RUBBER STRIP (BASIS) 1 38.25

#### BMW Dealer

## **Performance Motors Limited**

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770 280, Kampong Arang Road East Coast Centre Singapore 438180 Fax: 63449773 315, Alexandra Road Sime Darby Business Centre Singapore 159944 Fax 64796601 (AfterSales) 64796624 (Motorrad)



#### SERVICE TAX INVOICE

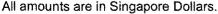
Repair Order No. : **B1 1635675** Page No. : **2 of 2** 

Date IN : 21/02/2022 Invoice Number : 2497177 / WSB

Invoice Date : 15/03/2022

Motor Claim Advisor: Foong Shiuh Jye Payment Terms : 30 Days From Invoice Invoice By : Karen Chin Lye Peng

Computer generated	invoice	e. No signature is required.	Amount Payable Include GST :	S\$	4,330.93
			Invoice Total Amount Include GST	: S\$	4,330.93
			GST @ 7%	: S\$	283.33
Lubricant/Misc	:	80.00	Invoice Total Amount Exclude GST	: S\$	4,047.60
Parts Charges	:	1,795.60	Less Insurance Excess	: S\$	0.00
Labour Charges	:	2,172.00	Total Labour & Parts Charges	: S\$	4,047.60



Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



G = 60555

**INSURER ENQUIRY** 

# Find insurer

Vehicle reg. no.

SKV2547E

**Date of Accident** 

05/01/2022



Reset

### % RESULT & RECEIPT

**TP Insurer Enquiry** Insurance Lonpac Insurance Bhd Requested By ...... Chan Sook Ling (Performance ... 

**Payment details** 

Request Amount: \$\$1.87

GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

**Records Management Centre** 

GST Registration No: M400017735

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 18 May 2022 8:16 AM

To: 'KENNY LIM CHING GHEE'
Cc: MT\_Claim\_SG; Admin A

Subject: RE: [Seek Mandate] - REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON

05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs,

For an update, we have settled the matter at \$4,632.93(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 4	4,330.93
2. Loss of Use (3days x \$100.00)	\$	300.00
3. LTA/GIA Search Fee	\$	2.00
Total	\$ 4	4,632.93

We will proceed to close file and submit all relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Thursday, 12 May 2022 2:44 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON

05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

# **Lonpac External - Confidential**

Dear Hsiao Tong

Please proceed to settle as per your recommendations.

Thank you.

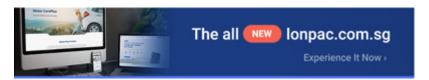
## **Best Regards**

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

**Sent:** Wednesday, 11 May 2022 11:09 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON

05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs/Mdm.

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) Sent: Friday, 22 April 2022 8:47 AM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>

Subject: RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON

05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) Sent: Friday, 8 April 2022 9:19 AM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>

Subject: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

\*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Your ref: 21/22/22/VP05/025350

Our ref: CC4/LPC22000324/Rpa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SKV2547E(LONPAC) AND SNA2765S(TP) ON 05/01/2022

We refer to the above matter.

We have highlighted to your good office on 19/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver reversed and collided with third party. Liability is not in our driver favour.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at \$4,692.93(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,477.94	\$ 4,330.93 (\$4,047.60 + 7%GST)
2. Loss of Use (3days x 120.00)	\$ 360.00	\$ 360.00 (3days x \$120.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,839.94	<u>\$ 4,692.93</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

#### Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 22 February 2022 3:37 PM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong

(LKKAuto) < chewht@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK

REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Wednesday, 19 January, 2022 4:37 PM

**To:** Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK

REF: CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

# Lonpac External - Confidential

Dear Hsiao Tong

We concur with your views on liability. Please proceed to deal direct settlement @ 100% with TP repairer.

Thank you.

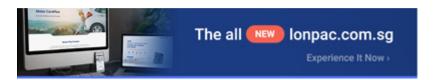
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 19 January 2022 4:29 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK

REF: CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

Dear Kenny,

Attached is a copy of video footage from third party for your easy reference.

From the video, we observe that our insured driver was reversing and collided onto third party's stationary vehicle. We are of the view that liability is not in our driver's favour.

We propose to proceed DS at 100% with third party repairer.

Kindly let us have your instruction/comments.

Thank you.

#### "Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Tuesday, 18 January 2022 4:52 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG < <mt\_claim@lonpac.com >; Hsiao Tong (LKKAuto) < <chewht@lkkauto.com >; Admin A

<admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF:

CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

# Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report for your action.

Thank you.

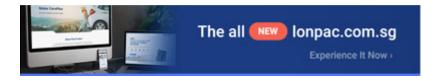
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 18 January 2022 4:08 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A

<admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK

REF: CC4/LPC22000324/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

#### "Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 13 January, 2022 6:19 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com>

Cc: 'MT\_Claim\_SG' < < com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin

A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK

REF: CC4/LPC22000324/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

**Sent:** Monday, January 10, 2022 4:38 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com'>; Admin A < admin-a@lkkauto.com'>;

assignments <assignments@lkkauto.com>
Cc: 'MT Claim SG' <mt claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

Dear Gerald,

Thank you for the assignment.

Dear Admin - A,

Kindly assist. Thank you.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 10 January, 2022 4:03 PM

To: 'assignments' < assignments@lkkauto.com >

Cc: MT Claim SG <mt claim@lonpac.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: FW: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

## Lonpac External - General

Our Ref: TBA

Dear Summer.

FYA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt

practices. From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Monday, 10 January 2022 2:52 pm To: MT Claim SG <mt claim@lonpac.com> Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg> Subject: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah

Bodyshop

**BMW** 

Performance Motors Ltd

DDI: +65 6319 0175

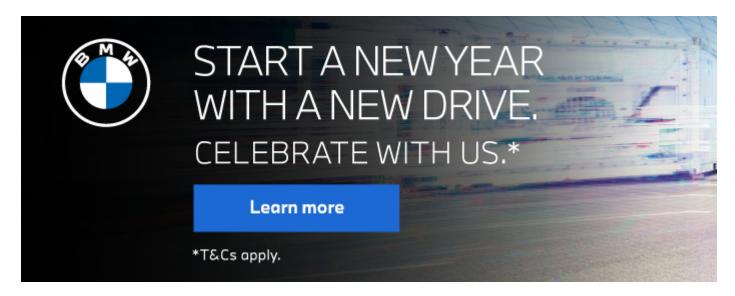
FAX: +65 6479 4601

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### **Sime Darby Motors**

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