Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 19 January, 2022 3:35 AM

To: Mei Kwan (LKKAuto)

Claims Dept of CTI; Admin A; Asher Sng (LKKAuto)

Subject: RE: SNM22D200271/C02/GBL5593K/CHEESC / FW: Direct Settlement - Accident

Involving GBL5593K (OI: CTI - TBA) AND GBB5962G (TP: LKK REF -

CC6/CTI22000319/Uea3) on 08/01/2022

Attachments: SNM22D200271C02 - OI GIA REPORT.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

[Confidential]

Hi Team

Please see attached for our insured's GIA report as requested.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, January 18, 2022 3:53 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D200271/C02/GBL5593K/CHEESC / FW: Direct Settlement - Accident Involving GBL5593K (OI:

CTI - TBA) AND GBB5962G (TP: LKK REF - CC6/CTI22000319/Uea3) on 08/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 January, 2022 7:05 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<a href="mailto:<a href="mailto:AsherSng@lkkauto.c

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

 $\textbf{Subject:} \ O/R: SNM22D200271/C02/GBL5593K/CHEESC\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ Involving\ GBL5593K\ (OI: CHEESC)\ /\ FW: Direct\ Settlement\ -\ Accident\ -\ A$

CTI - TBA) AND GBB5962G (TP: LKK REF - CC6/CTI22000319/Uea3) on 08/01/2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D200271/C02/GBL5593K/CHEESC.

Dear So Chow.

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either

in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 13 January 2022 4:52 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBL5593K (OI: CTI - TBA) AND GBB5962G (TP: LKK REF -

CC6/CTI22000319/Uea3) on 08/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 5962G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 10/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted