

Veron Chen (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 11 January 2022 8:51 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

Hi Veron

We do not have the VF with us, will forward it to you upon receiving the same from OI.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 11 January 2022 8:23 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

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Dear Cecilia,

Kindly provides video footage from OI as requested by surveyor.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 10 January 2022 4:35 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200175/CO2/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

From: bonnie kwok <litigation@bonniekwok.com>

Sent: Friday, 7 January 2022 3:40 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SK

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKH 4592 J at M/s JEC Auto Service, 1 Kaki Bu. You may contact Ah Xian at 92327457.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 10 January 2022 4:27 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J;
Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

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Dear Cecilia,

Thank you for the assignment.

Please provide workshop detail.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 10 January, 2022 4:05 PM

To: bonnie kwok <litigation@bonniekwok.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J;
Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Monday, 10 January 2022 4:02 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

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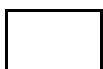
Dear Cecilia,

We refer to your email today.

Our client has no objection of appointing the motor surveyor Adrian Ling (LKK) stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June



Virus-free. www.avg.com

On Mon, 10 Jan 2022 at 11:57, Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200175/C02/SKH4592J/LEEPG

Your reference: FBF6201S

Dear Sirs,

ACCIDENT INVOLVING SKH4592J & FBF6201S ON /01/2022

We refer to your email of 07/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 10 January 2022 11:42 am

To: bonnie kwok <litigation@bonniekwok.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200175/C02/SKH4592J/LEEPG / RE: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for FBF6201S.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Friday, 7 January 2022 3:40 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection: Your Insured's Vehicle: SKH 4592 J; Our Ref: FBF 6201 S (JEC); Accident Involving FBF 6201 S & SKH 4592 J on 4 January 2022

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Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKH 4592 J at M/s JEC Auto Service, 1 Kaki Bukit Avenue 6 #02-11 Autobay Singapore 417883.

You may contact Ah Xian at 92327457.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No. : 201203547Z

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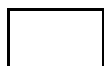
BONNIE KWOK LLC

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101A Upper Cross Street
#08-12 People's Park Centre
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TEL: 6536 6026
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email : litigation@bonniekwok.com
GST Reg. No. : 201203547Z

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