

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 14 February 2022 18:03
To: Ng Wai Yin; jasminetan@transcab.com.sg
Cc: claims@transcab.com.sg
Subject: [REJECTION] YOUR REF AAD2201-031 // ACCIDENT INVOLVING SHD 9991P AND GBJ 8977C
Attachments: SNM22D200180-C01+C01 OI VF (2).mp4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHD 9991P AND GBJ 8977C

Enclosed a copy of our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client beats the red light and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 7 February 2022 15:00
To: Asher Sng (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Kindly proceed to reject TP claims.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 7 February 2022 12:58 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

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Hi Billy,

We refer to the above matter.

Based on insured video third party beats the red light to go straight and hit insured vehicle that is making a right turn.

In view of the traffic light in our insured favour, we proposed to reject third party.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 13 January 2022 23:36

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Hi Mei Kwan,

Attached the VF and OI SAS for your reviewer. VF clearly shown green arrow already appear for quite a while.

Thanks

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 13 January 2022 1:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D200180/C02/GBJ8977C/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 12, 2022 9:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9991P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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