

Asher Sng (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 7 February 2022 15:00
To: Asher Sng (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Kindly proceed to reject TP claims.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 7 February 2022 12:58 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

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Hi Billy,

We refer to the above matter.

Based on insured video third party beats the red light to go straight and hit insured vehicle that is making a right turn.

In view of the traffic light in our insured favour, we proposed to reject third party.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 13 January 2022 23:36

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Hi Mei Kwan,

Attached the VF and OI SAS for your reviewer. VF clearly shown green arrow already appear for quite a while.

Thanks

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 13 January 2022 1:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200180/C02/GBJ8977C/TANKW / Re: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D200180/C02/GBJ8977C/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 12, 2022 9:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHD9991P (TP : LKK REF - CC3/CTI22000301/Kea3) on 06/01/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9991P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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