

LEE HON CHUAN

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 03-03-2022

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

Singapore 09909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SME 5908 T AND SLQ 1063 E
ALONG BUKIT BATOK EAST AVE 3 ON 01-01-2022

I / We, the owner of Vehicle No. SME 5908 T which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

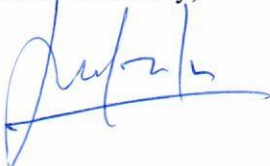
- | | | | |
|--------|---------------------------------|---|------------------|
| 1. | Costs of repair | - | \$1123.50 |
| 2. | Loss of Use/Rental fees 30 days | - | \$560.00 |
| 3. | Police / GIA report / LTA fees | - | \$2.00 |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u>\$1665.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SME 59087 AND SLQ1063E
ALONG BUKIT BATOK FREE AVE 3
ON 01-01-2022

BY THE LETTER OF AUTHORITY, I / We, LEE HON CHUAN
NRIC NO. S2559966 G The owner of Vehicle No. SME 59087


Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 04 (day) 01 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00013552100 Claim No : SNM22D200332/C02/SLQ1063E/CHNGPW

Claimant : LEE HON CHUAN

Amount : **S\$ 1,545.50**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED FORTY FIVE AND
CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME5908T

Insured Vehicle No. : SLQ1063E

Date of Loss : 01/01/2022

Place of Accident : BUKIT BATOK EAST AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LINSHENG MOTORCARS LLP

Driver Name : MUHAMMAD FARID BIN ISMAIL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,123.50
(3) Loss of Use/Rental/ Earning	S\$	420.00
(4) CIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,545.50
	=====	

Claimant Name : Lee Hon Chuan

NRIC No : S25599664

Signature : 

Date : 21/3/23

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SLQ1063E
Accident Date : 01-Jan-2022

No. : 16249

Date : 02-Mar-2022

Our Ref : 022004 (CHINA) / CHAN

PAGE : 1

LEE HON CHUAN
66 TOH TUCK ROAD
#04-08
Singapore 596723

FINAL REPAIR COST FOR TOYOTA CAMRY SME5908T
=====

To supply spare parts

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

Add 7% GST :

1,050.00

73.50

Total :

S\$ 1,123.50
=====

Singapore Dollars One Thousand One Hundred and
Twenty Three and Cents Fifty Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

LEE HON CHUAN
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: **C22052**

DATE : 24.02.2022

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	reference	no. of day/s	unit pr \$	amount
1	SGX 86T	9193	SME 5908T	3	\$ 180.00	\$ 540.00
		***	*****	***		

TOTAL: \$ 540.00

PAYMENT MODE:

BY CHEQUE:

BANK TRANSFER:

PAYNOW TO UEN:

CHIN HUI CAR RENTAL

OCBC 531-709517-001

53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. **TEL: 6453 4680**
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: **9193**

HIRER'S PARTICULAR		Vehicle No: <u>SGX 86T</u>		Mileage Out: <u>127880km</u>			
Hirer: <u>Lee HON CHUAN</u>		Make & Model: <u>Toyota Camry</u>		Auto / Manual Group: <u>Auto</u>			
NRIC / Passport No: <u>S25599666</u>		Date of Birth: <u>28/03/1963</u>		OUT : Date <u>21/02/2022</u>			
Address: <u>60 Toh Tuck Road #04-08</u>		Replace Veh No:		Mileage Out:			
Driving Licence No: <u>S225599666</u>		Pass Date: <u>03/09/1987</u>		OUT : Time <u>9-30AM</u>			
Contact Number: <u>98456043</u>		OUT : Date		OUT : Time			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily	<u>3</u>	@ \$ <u>180/-</u>	per day		
NRIC / Passport No:		Weekly	@ \$		per week		
Address:		Monthly	@ \$		per month		
Driving Licence No:		Hours	@ \$		per hour		
Contact Number:		Others	@ \$				
		SUB-TOTAL \$ <u>540.00</u>					
New Insurance Policy Terms & Conditions as at 08-12-2010		PETROL LEVEL					
1. NOT PERMITTED TO DRIVE - Not Covered		Out	E	1/4	1/2	3/4	F
Driver Age 22 years old and below		In	E	1/4	1/2	3/4	F
Driver above Age 70 years old		TOTAL CHARGES \$ <u>540.00</u>					
Driver less than 2 years Driving Experience		IMPORTANT! FOR SINGAPORE USE ONLY					
2. ADDITIONAL EXCESS - \$3000.00		Excess Liability : \$2500.00					
Driver Age 23 to 25 years old with 2 years driving experience		Malaysia Excess (With Prior Consent) : <u>NOT ALLOWED</u>					
Driver Age 65 to 70 years old with 2 years driving experience		Hirer's Signature <u>[Signature]</u>					
REMARKS		Addition Driver's Signature _____					
<u>SMG 59087</u>							

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>24/2/22</u>	<u>9.30am</u>	<u>128132</u>	<u>[Signature]</u>	<u>[Signature]</u>

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

slq1063e

Date of Accident

01/01/2022 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **China Taiping Insurance (Sing...**Period of Insurance **10/11/2021 - 09/11/2022**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **04/01/2022 14:27****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 24 January 2022 12:55 PM
To: rayzortimber@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLQ 1063E & SME 5908T ALONG/AT TOH TUCK AVE ON 01/01/2022

Our Ref: CC6/CTI22000300/Kra3

LINSHENG MOTORCARS LLP- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 1063E & SME 5908T ALONG/AT TOH TUCK AVE ON 01/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SME 5908T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 March 2023 2:47 PM
To: 'Adeline Chng'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

Dear Sirs,

For an update, we have settled the matter at \$1,545.50(all-in).

1. Cost of Repair (w/GST)	\$ 1,123.50
2. Loss of Rental (3days x \$140.00)	\$ 420.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,545.50

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, February 20, 2023 5:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

We are finally done the investigation.

Please proceed to resolve claim up to \$1,605.50.

Please try to negotiate LOR start from \$120 per day.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Thursday, January 12, 2023 4:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

Dear Hsiao Tong

This matter was still under investigation. Will chase investigator and revert asap.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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春节快乐，万事如意
Wishing you & your family a Happy Lunar New Year!

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, January 4, 2023 12:07 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

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Dear Sirs,

Further to our tele-conversation on 18/10/2022, kindly let us have your instruction.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 7 October 2022 10:11 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

Dear Sirs/Mdm,

We refer to our mandate request dated 12/09/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 September 2022 12:56 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D200332/C02/SLQ1063E/CHNGPW / RE: Direct Settlement - Accident Involving SLQ1063E (OI : CTI - TBA) and SME5908T (TP : LKK REF - CC6/CTI22000300/Kpa3) on 01.01.2022

Your ref: **SNM22D200332/C02/SLQ1063E/CHNGPW**

LKK ref : CC6/CTI22000300/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLQ1063E(CHINA TAIPING) AND SME5908T(TP) ON 01/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD " at **\$1,605.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,946.16	\$ 1,123.50 (\$1,050.00 + 7%GST)
2. Loss of Rental (3days x \$180.00)	\$ 540.00	\$ 480.00 (3days x \$160.00)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,488.16	<u>\$ 1,605.50</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)