# 299/Ars ?



:

## **ADVANCE AUTO GARAGE**

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center, Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date

18 February 2022

Your Ref

SKT7997S

To

: AIG Asia Pacific Insurance Pte. Ltd

Attn

Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 1/1/2022 between SMS397B & SKT7997S at/along South Bridge Road

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-172 @ \$\$4,000.00
- 2) Loss of Use @ \$\$1,200.00 (10 Days x \$\$120)
- 3) LTA Search @ \$7.45
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,

**Xavier Lim** 

**Advance Auto Garage** 

## **LETTER OF AUTHORITY**

Name : Yap Beng Guan
Address: 136c Hillview Avenue #08-06
: Singapore 669608
Contact No :
To (Insurance): Alf Asia Pacific Insurance Pte. Utd
Dear Sirs,
ACCIDENT INVOLVING SMS 3978 AND SKT 79973 ON OIL OIL 22
AT/ALONG South Bridge Road
I/We, Yap Berg Guan, am/are the registered owner of motor car no
Please note that I have assigned all compensation monies due to me/us in the above stated accident to <b>ADVANCE AUTO GARAGE</b> .
I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to <b>ADVANCE AUTO GARAGE</b> and forward your settlement cheque to <b>ADVANCE AUTO GARAGE</b> whom I had authorized to collect the said compensation monies.
Thank You
3. S. Sal
Signature of Claimant Witness By

# **ADVANCE AUTO GARAGE**

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center, Singapore 415933 Tel: 9007 9247

Reg. No.: 53395571L

## MOTOR CLAIM DISCHARGE

INSURED: 19 Beng Gudi	
VEHICLE REGISTRATION NO. :	3978 POLICY NO. : 5116860939-01
ACCIDENT CLAIM NO. : 446. 202	
I/We confirm that I/We have taken	delivery of Vehicle Registration No. SMS 3978
from the repairers, MessrsAdva	
	esult of an accident in which the said vehicle was in on or
	have been completed to my / our satisfaction, and that
	above company in Respect thereof.
	1
	Signature:
Date: 10 1 2011	Signature:
Co's Stamp:	NRIC No/Co. Reg. No:
	6/1/2022 - Repair
2/1/2022 - Public holiday	
3/1/2022 - PRI	8/1/2022 - Repair
4/1/2022 - Repair	911/2022 - Weekend
5/1/2022 - Repair	10/1/2022 - Repair & handover.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>ADVANCE AUTO GARAGE</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$4,000.00</u> (Global Sum) for vehicle no. <u>SMS397B</u> that was damaged pursuant to the accident which occurred on <u>01/01/2022</u> (date) along <u>SOUTH BRIDGE ROAD</u> involving vehicle no/s <u>SKT7997S</u>.

This is pursuant to the inspection conducted on <u>03/01/2022</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>YAP BENG GUAN</u> (the third party claimant") of vehicle no. <u>SMS397B</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMS397B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of November (month) 2022 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

# Sales Invoice

# Advance Auto Garage

23 Kaki Bukit Avenue 4 #04-01 Vicom Kaki Bukit Inspection Center

Singapore 415933 Reg No: 53395571L (+65) 9007 9247 DATE: 18/Feb/2022 INVOICE NO.: AAGCL-172 VRN: SMS397B

Bill To:

AIG Asia Pacific Insurance Pte. Ltd 78 Shenton Way, #11-16 Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description		<b>AMOUNT</b>
		\$4,000.00
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION		<del>+ .,</del>
LUMP SUM		
	Total:	\$4,000.00

- \* All prices stated are in SGD
- \* Please make all cheques payable to Advance Auto Garage
- \* Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

03 Jan 2022 / 11:12:41

Receipt Date/Time:

03 Jan 2022 / 11:10:04

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-220103-001219

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKT7997S As at 01 Jan 2022/21:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE 1 Insurance Enquiry - SKT7997S Enquiry Fee 20220103110847451791	EPTE. LTD.	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	DICNV20220103110848132066	SGQ	R(PayNow)	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG22000299/Ars3

24 JANUARY 2022

### **OH HUEY CHIH**

54 HUME AVENUE #05-10 SINGAPORE 596231

Dear Sir/Madam,

# ACCIDENT INVOLVING SKT 7997S & SMS 397B ALONG/AT SOUTH BRIDGE ROAD ON 01/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMS 397B against your motor insurance policy.

Both parties involved have given conflict of version. We notice you have proceed to counter claim against Third Party. Kindly let us know the conclusion for our necessary action.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK Case Handler DID: 6841 2157 FAX: 6741 4108

Email: Jaslinkok@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

## **Claim Audit**

127	AUDIT 1	TD A TI		
	. On	Audit	Remarks	Ву
1	10 Jan 2022 23:03	Clm Dtl Modified	Claimant's Name: -> YAP BENG GUAN. Claimant's ID: -> S0142321E.	[A] Lee Su Li
2		Clm Veh Model Changed	(202188) HONDA FIT 1.3 (A).	[A] Lee Su Li
3	10 Jan 2022 23:03	Clm Created	Reg No: SMS397B. Acct Date: 2022/01/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Advance Auto Garage (HQ)	[A] Lee Su Li
4	10 Jan 2022 23:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	10 Jan 2022 23:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/19	[A] Lee Su Li
6	10 Jan 2022 23:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	10 Jan 2022 23:03	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Jan 2022 23:03	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Jan 2022 23:03	Label Added	(19):Fastlane.	[A] Lee Su Li
10	10 Jan 2022 23:03	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
11	13 Jan 2022 11:14	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
12	18 Jan 2022 12:21	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	24 Jan 2022 14:00	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	16 Feb 2022 15:13	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
15	16 Feb 2022 15:14	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
16	16 Feb 2022 15:14	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
17	31 Mar 2022 12:02	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	25 Jul 2022 23:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	25 Jul 2022 23:17	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Jul 2022 23:17	Clm Dtl Modified	JPJ Reg. Date: -> 2020/03/27.	[A] JOANNE LEE KHANG MIN
21	25 Jul 2022 23:17	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	28 Jul 2022 08:36	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
23	28 Jul 2022 08:40	Adj Mandate Request	Cur.Req: $4487.45$ :Liability: $100\%(B9)$ *Quantum: (a)COR: $$4,000.00 + (b)LOU(8days \times $60.00)$ : $$480.00 + (c)Search$ fee: $$7.45 = Total$ : $$4,487.45$ *6 recommendation repair days + 1Sunday + 1PRS = 8d ays *For your approval please.	[A] CHEW HSIAO TONG

AUDIT	TRAIL		
o. On	Audit	Remarks	Ву
_	Pnt	Next Rpt:Final Rpt.Due Date: $2022/01/19$ . Mandate Remarks: mandate approved. settle at 6 days. settle at best.	[I] Goh, Jeremy-CX
16 Aug 5 2022 14:44	Adj Mandate Set	Approved:4367.45:mandate approved. settle at 6 days. settle at best.	[I] Goh, Jeremy-CX
29 Aug 6 2022 16:10	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
	16 Aug 4 2022 14:44 16 Aug 5 2022 14:44 29 Aug 6 2022	16 Aug Adj Next 4 2022 Rpt 14:44 Changed 16 Aug 2022 Adj Mandate Set 29 Aug 29 Aug 2022 Video 6 2022 Pownloaded	On Audit Remarks  16 Aug Adj Next 4 2022 Rpt 14:44 Changed  16 Aug 2022 Adj Mandate Set  16 Aug 2022 Adj Mandate Set  17 Adj Mandate Set  Adj Mandate Set  Approved:4367.45:mandate approved. settle at 6 days.

■ Date To Audit Type None **∨** Go **Date From** 

#### ACTIVITY

[16/02/2022 15:29] Asher Sng Rong Yi:

OI called in, mention that recd the letter, dispute on the liability. OI counter claim file by KIA and was inform by NTUC 50/50. OI feel that she should not be 50/50. Will follow up the matter with KIA and revert the out come of her claim. [10/01/2022 23:04] Lee Su Li: PASSWORD FOR TP GIA REPORT \*\*\* SMS397B2321E

Merimen Billi	ing for this cas	se - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2757243	13 Jan 2022 10:10:11	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMS397B	Low, Xianyu	xx.xx
2757248	13 Jan 2022 10:13:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMS397B	SKT7997S	11.00
2802791	09 Jun 2022 17:08:12	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMS397B	CHEW HSIAO TONG	xx.xx
2821432	25 Jul 2022 23:17:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMS397B	SKT7997S	11.00