Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 December 2022 11:55 AM

To: Goh, Jeremy

Subject: RE: ACCIDENT INVOLVING SKT7997S AND SMS397B ON 01/01/2022 AIG ref:

8354303170SG - 003

Attachments: Re: ACCIDENT INVOLVING SKT7997S AND SMS397B ON 01/01/2022

Dear Jeremy,

We have explained to insured that we do not have a good case to defense. However, insured would like to challenge for this matter. Kindly refer to the email from insured for your easy reference.

Please advise. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 12 December 2022 8:45 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKT7997S AND SMS397B ON 01/01/2022 AIG ref: 8354303170SG - 003

Hi Hsiao Tong,

How does insured want us to review the liability again?

Call me.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Sunday, December 11, 2022 3:44 PM **To:** Goh, Jeremy < <u>Jeremy.Goh@aig.com</u>>

Subject: [EXTERNAL] Fw: ACCIDENT INVOLVING SKT7997S AND SMS397B ON 01/01/2022

This message is from an external sender; be cautious with links and attachments.

AIG REF: 8354303170SG

Dear Jeremy,

Please be informed that insured received a copy of traffic police letter indicated that action had been taken against third party by crossing double white line. She would like AIG to review that matter.

Please advise. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jean Oh < lycoh123@gmail.com>
Sent: Monday, 5 December 2022 6:42 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SKT7997S AND SMS397B ON 01/01/2022

Hi Hsiao Tong

Pls see TP letter below where they have taken action against driver of the other car that has committed traffic violation .

Pls check urgently and get back to me. Thanks



Our Ref : APV/22/04407

Date : 11 October 2022

OH HUEY CHIH 54 HUME AVENUE #05-10 SINGAPORE 596231

Dear Ma'am,

NON-INJURY TRAFFIC ACCIDENT INVOI SKT7997S ON 01/01/2022 ALONG SOUTH BE

We refer to the above accident.

- 2 Please be informed under the Non-Injury on 1 May 1999, Traffic Police will not investigate the parties involved to report the accident to the up on claim actions. You may forward your very check with your insurer on the course of action
- 3 As for the information submitted by driver of the motor car, SMS397B, we have

On Mon, 5 Dec 2022 at 3:59 PM, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Dear Mdm Oh Huey Chih,

We refer to the above matter. We are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

As spoken earlier, we would like to request for a copy of traffic police letter for our review.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.