SNM22D200217C02 - Direct Settlement - Accident Involving GBG 9007L (OI: CTI - TBA) and GBE 6644C (TP: LKK REF - CC6/CTI22000281/Ugs3) on 08/01/2022

Chee So Chow <sochow.chee@sg.cntaiping.com>

Thu 1/20/2022 10:34 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

[Confidential]

Hi Team

Please see our insured GIA report.

Password: Kb0\$&Tj4

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879 Email: <u>claimsdept@sg.cntaiping.com</u>

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From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Friday, January 14, 2022 4:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG 9007L (OI: CTI - TBA) and GBE 6644C (TP: LKK REF -

CC6/CTI22000281/Ugs3) on 08/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 6644C at M/s FASTECH AUTO PTE LTD on 10/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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