

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2201-037

Your Ref : PA9786L [TRANSCAB]

Date : 08.March 2022

INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5737J AND PA9786L [TRANSCAB] ON 07/01/22 02:20 pm
ALONG RESORT WORLD SENTOSA CASINO DRIVEWAY**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$ 4,494.00
2.	Loss of Rental for <u>13</u> days @ \$ <u>96.30</u> per day	\$ 1,251.90
3.	Loss of Income for <u>13</u> days @ \$ <u>50.00</u> per day	\$ 650.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$
	Total	\$ 6,403.39

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5737J and PA9786L [TRANSCAB] along RESORT WORLD SENTOSA CASINO DRIVEWAY on 07/01/22 02:20 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of March 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0000341
Claimant Ref: SHD5737J

We/I, Trans-cab Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for, S\$ 4,494.00 (repair cost), S\$ 1,363.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SHD5737J that was damaged pursuant to the accident which occurred on 07/01/2022 (date) at Casino - Resorts World at Sentosa, 8 Sentosa Gateway (location) involving vehicle no. PA9786L (insured vehicle). This is pursuant to the inspection conducted on 10/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD5737J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD5737J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,864.45 to Trans-cab Auto Services Pte Ltd

Dated this 12 day of AUG 2022

CLAIMANT:

Signature:

Signed by "the workshop" (with Chop)

Name:

NG WAI YIN

NRIC:

TRANS-CAB SERVICES PTE LTD

Address:

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Nationality:

MISJAN

Occupation:

ACCT. OFFICER

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore ATTENTION:	INVOICE NO. : INV2201-134 DATE : 31. January 2022 REFERENCE NO : AAD2201-037 TERMS : DUE DATE : 31. January 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5737J;DOA 07.01.2022(LUMP SUM-22)	1	4,494.00	4,494.00

Total SGD Excl. GST : 4,200.00**7% GST :** 294.00**Total SGD Incl. GST :** 4,494.00

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

08 March, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 07/01/22 02:20 pm at RESORT WORLD SENTOSA CASINO DRIVEWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5737J. The taxi was hired to MOK KOK KEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07-01-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2201-037	Accident Date 07-01-2022
7/1/2022 15:00	19/1/2022 17:00	SHD5737J

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jan 2022 / 17:09:58

Receipt Date/Time : 07 Jan 2022 / 17:09:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220107-003221

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMH478J				
As at 07 Jan 2022/07:20:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SMH478J Enquiry Fee 20220107170640477506	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SCA8890D				
As at 07 Jan 2022/10:35:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SCA8890D Enquiry Fee 20220107170640538090	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - PA9786L				
As at 07 Jan 2022/14:20:00				
Insurance Co: INDIA INT'L INS PTE LTD				
3	Insurance Enquiry - PA9786L Enquiry Fee 20220107170640596165	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMT8173Y				
As at 06 Jan 2022/19:30:00				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SMT8173Y Enquiry Fee 20220107170640666777	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jan 2022 13:34	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	10 Jan 2022 13:34	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	10 Jan 2022 13:34	Clim Created	Reg No: SHD5737J. Acct Date: 2022/01/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	10 Jan 2022 13:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Jan 2022 13:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/19	[A] HOW MEI KWAN
6	10 Jan 2022 13:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Jan 2022 13:35	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Jan 2022 13:35	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	18 Jan 2022 12:42	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Kindly upload insured video in Merimen for our viewing. Thank s	[A] Jaslin Kok Chin Yi
10	18 Jan 2022 14:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/19. Mandate Remarks: We will upload the video once we receive it from insured.	[I] Gabriel Wee
11	18 Jan 2022 14:14	Adj Mandate Set	Maintained:We will upload the video once we receive it from insured.	[I] Gabriel Wee
12	01 Mar 2022 13:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	01 Mar 2022 13:48	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	01 Mar 2022 13:48	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/04.	[A] JOANNE LEE KHANG MIN
15	01 Mar 2022 13:48	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	09 Mar 2022 14:06	Video Downloaded	Downloaded Video - Accident (IV)	[A] CHEW HSIAO TONG
17	16 Mar 2022 09:10	Adj Mandate Request	Cur.Reg:6185.45:Liability: 100% *Quantum: (a)CORw/GST: \$4,815.00 + (b)LOR(10days x \$96.30): \$96 3.00 +(c)LOI(10days x\$40):\$400.00 + (d)Search fee: \$7.45 = Total: \$6,185.45 *Vehicle Model: Toyota Pr ius *7 recommendation repair days + 2Sunday + 1PRS	[A] CHEW HSIAO TONG
18	16 Mar 2022 09:59	Video Downloaded	Downloaded Video - Accident (IV)	[I] Gabriel Wee
19	16 Mar 2022 10:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/19. Mandate Remarks: Please create the file in DE and let us have the DE report	[I] Gabriel Wee
20	16 Mar 2022 10:03	Adj Mandate Set	Maintained:Please create the file in DE and let us have the DE report	[I] Gabriel Wee
21	18 Mar 2022 17:03	Adj Mandate Request	Cur.Reg:6185.45:Hi, We have sent case in DE to Insurlogic 1 on 16/03/22.	[A] CHEW HSIAO TONG
22	22 Mar 2022 14:01	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/19. Mandate Remarks: Please refer to the DE report	[I] Gabriel Wee
23	22 Mar 2022 14:01	Adj Mandate Set	Approved:5885.45:Please refer to the DE report	[I] Gabriel Wee

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	05 Apr 2022 16:16	Video Downloaded	Downloaded Video - Accident (IV)	[I] Gabriel Wee
25	07 Apr 2022 09:18	Adj Mandate Request	Cur.Req:6580.00:Hi, 3rd party rejected our offer and proposed g/s \$6,580.0(all-in). For your further mandate. Thanks.	[A] CHEW HSIAO TONG
26	07 Apr 2022 09:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/19. Mandate Remarks: Why the total cost increased? Your survey report amount is only 6,185.45	[I] Gabriel Wee
27	07 Apr 2022 09:41	Adj Mandate Set	Maintained:Why the total cost increased? Your survey report amount is only 6,185.45	[I] Gabriel Wee
28	20 Apr 2022 09:05	Video Downloaded	Downloaded Video - Accident (IV)	[I] Zuhaidah Bte Samsuri
29	22 Apr 2022 08:40	Adj Mandate Request	Cur.Req:6185.45:Hi, For LOR & LOI, 3rd party proposed based on LOD(13days). We proposed to revise offer at \$6,185.45(all-in). Thanks.	[A] CHEW HSIAO TONG
30	22 Apr 2022 09:27	Video Downloaded	Downloaded Video - Accident (IV)	[I] Gabriel Wee
31	22 Apr 2022 09:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/19. Mandate Remarks: As per DE report Lumpsum repair at \$4,200. \$4,494 (COR includ GST) + \$963.00(rental) + \$400.00 (loss of earnings) +\$7.45 = \$5864.45	[I] Gabriel Wee
32	22 Apr 2022 09:32	Adj Mandate Set	Approved:5864.45:As per DE report Lumpsum repair at \$4,200. \$4,494 (COR includ GST) + \$963.00(rental) + \$400.00 (loss of earnings) +\$7.45 = \$5864.45	[I] Gabriel Wee

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2756443	11 Jan 2022 10:37:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD5737J	PA9786L	11.00
2759197	19 Jan 2022 14:03:01	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHD5737J	Gabriel Wee	xx.xx
2770241	01 Mar 2022 13:48:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5737J	PA9786L	11.00

