

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 August 2022 12:43 PM
To: Wai Yin Ng
Cc: Admin A; Claims
Subject: RE: AAD2201-037 SHD5737J 07.01.22
Attachments: DV_SHD5737J.pdf

Without Prejudice

Dear Wai Yin,

Thank you for your acceptance.

Please duly sign the [document](#) enclosed and return together with the following document to **us(LKK)** for our necessary action: -

- **After Repair Photos – SHD5737J.**
- **Repair Tax Invoice (\$4,200.00 + 7%GST = \$4,494.00)**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 11 August 2022 11:40 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

[Without prejudice](#)

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 11 August, 2022 11:10 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without Prejudice
(save as to costs)

Dear Wai Yin,

We have sought further mandate from our principal and we have our principal instruction to maintain offer as follows as it is fair and reasonable: -

1. Cost of Repair (w/GST)	\$ 4,494.00
2. Loss of Rental (10days x \$96.30)	\$ 963.00
3. Loss of Income (10days x \$40.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 5,864.45

Surveyor recommended 7repair days + 2Sunday + 1PRS = 10days.

Please re-consider our offer.

Thank you.

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Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
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Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, 27 June 2022 3:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair	: \$4,494.00
Loss of Rental	: \$1,107.45 (\$96.3 x 11.5 days – taxi grounded into workshop after the accident, survey on 10/1(Mon), repair crossover 2 weekend)
Loss of income	: \$460.00 (\$40 x 11.5 days)
LTA	: \$7.45

Total	\$6,068.90
	=====

Please proceed to send us the DV if you are agreeable.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 9 June, 2022 10:13 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without Prejudice

Dear Wai Yin,

For repair cost, III mandate approved at \$4,200.00(before GST).

Please consider and let is have your acceptance.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, 3 June 2022 11:00 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

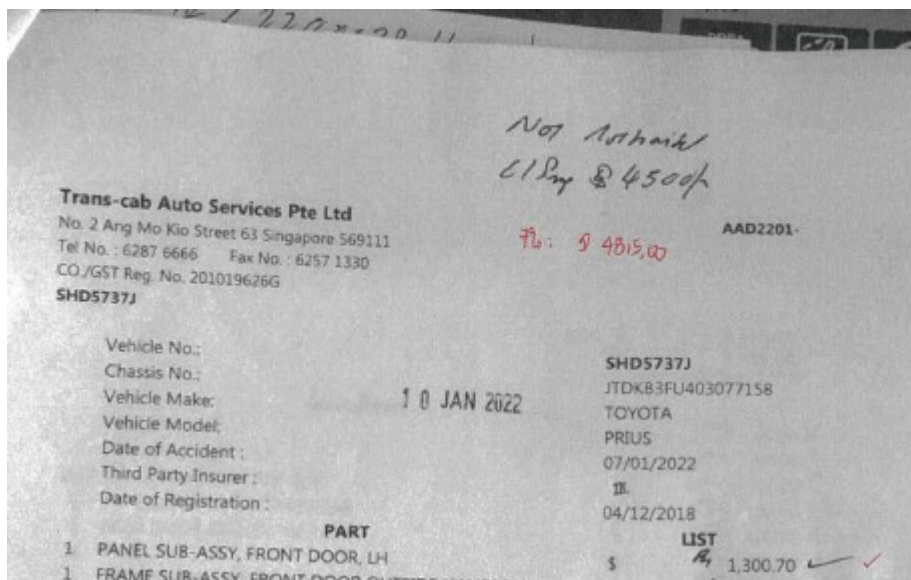
[Without prejudice](#)

Dear Hsiao Tong

Can we double check on the repair cost? Based on the marked estimate, Kenneth recommended \$4,500(before GST).

But your offer is only \$4,494(after GST).

Kindly clarify.



Thank You
 Best Regards,
Ng Wai Yin
 Finance Department
 TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
 No. 2 Ang Mo Kio Street 63
 Singapore 569111
 Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 1 June, 2022 3:40 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,494.00
2. Loss of Rental (10days x \$96.30)	\$ 963.00
3. Loss of Income (10days x \$40.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 5,864.45

Please confirm acceptance.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, 4 April 2022 6:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$6,580.00(all-in).
Repair cross over 2 weekend.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 25 March, 2022 5:45 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: AAD2201-037 SHD5737J 07.01.22

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,800.00(all-in)**.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, 14 March 2022 4:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: FW: AAD2201-037 SHD5737J 07.01.22

Without prejudice

Dear Hsiao Tong

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

*Due to COVID-19 virus, all correspondence will be by way of email only.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng
Sent: Wednesday, 9 March, 2022 2:16 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: AAD2201-037 SHD5737J 07.01.22

Without prejudice

Dear Hsiao Tong

Refer to our tele-conversation.

Attached is GIA report and video for your investigation.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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