

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 11 January 2022 11:26 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO); Admin A; SUR; assignments
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMC6973H (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 11 January 2022 8:09 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear all ,

Any update on repair approval ?

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 10 January 2022 3:09 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear all ,

Any update on repair approval ?

Thank you

Best Regards,

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 7 January 2022 3:25 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear all,

Attached revise estimate for your kind reference.

Kindly assist on repair approval.

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 5 January 2022 5:55 PM

To: claims@premiumauto.com.sg; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear Zoey,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 5 January, 2022 5:53 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear Summer,

Vehicle survey at 24 Benoi Sector 2pm – Vehicle in

Thank you

Best Regards,

Zoey Kum

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 5 January 2022 4:19 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear Jennis,

May we arrange on 11a.m and owner waiting?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 5 January, 2022 4:08 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>;
'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMC 6973 H ON 31/12/21 - VEHICLE IN

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

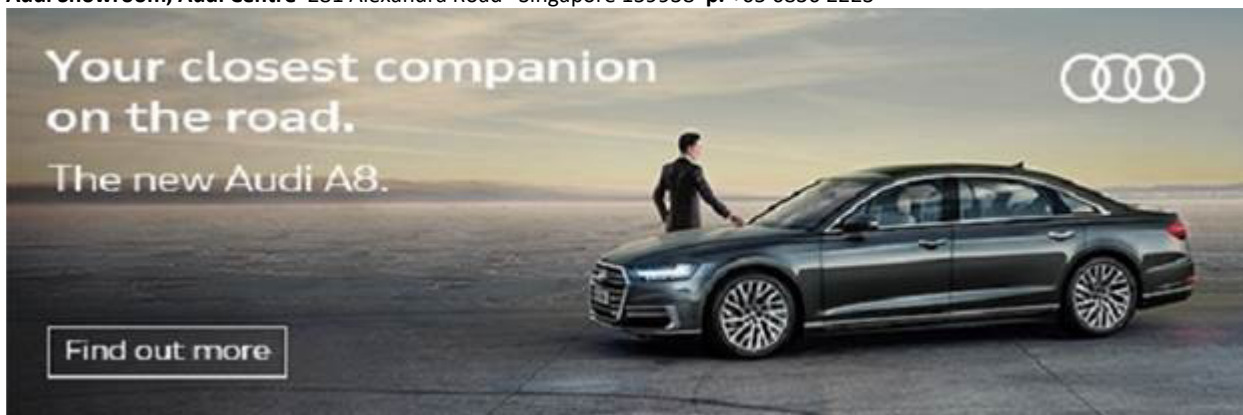
We will forward you the estimate once it is available.

Kindly arrange survey on 7/1/22 @ 2:00PM @ Ubi. Vehicle in

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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