

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 11 January 2022 10:18 AM  
**To:** Claims; SUR; assignments  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SM 2222 U DOA 3/1/22

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SM2222U (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

**Commence repair - CLEAR Front RH Fender damaged photos to be uploaded. Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 4 January 2022 4:37 PM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SM 2222 U DOA 3/1/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and CI for your reference.

We will forward you the estimate once it is available.

Kindly arrange for car survey on 7/1/22 @ 10:45AM, owner waiting.

Address : 55 Ubi road 1 S408699

Thank you.

Best regards,  
George Wong  
Claims advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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