

Meng Yan (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Monday, 10 January, 2022 9:24 AM
To: Admin-D (LKKAuto); SUR; assignments
Cc: Justin Wong; Derrick Quok; Kenneth Lim
Subject: TPPD survey: Claim ref: C10013280/KY || OI- SML9920T (White) TP- SCN9788S || Est: \$ || Tan Lim Motor
Attachments: SML9920T.pdf; SCN9788S.pdf

Hi Team,

We would like to arrange TP survey for SCN9788S. TP chose Mr. Marcus Chua to survey the vehicle.

Workshop information:

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
O. +65 6858 5151
F. +65 6858 0877

Please confirm.

Thank you.

Regards,

Ivy Ratilla
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It pays to choose

**Budget
Direct**
insurance



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auto  general

From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Friday, 7 January 2022 5:22 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: RE: C10013280 || Arrange survey - Accident Involving SCN9788S (TLM) and SML9920T (AGI) on 06.01.2022

Without Prejudice

Dear Ivy,

We select LKK Auto Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg> **On Behalf Of** wei.shong@tlmotor.com.sg
Sent: Friday, 7 January 2022 3:11 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SCN9788S (TLM) and SML9920T (AGI) on 06.01.2022

Without Prejudice

Your ref:- SML9920T

Our ref: - SCN9788S

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,



Lam Wei Shong
William
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F. +65 6858 0877

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