

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer
19 Ubi Road 4
Singapore 408623
Tel (65) 64909666 / 67038680
Fax (65) 68467483
Business Reg. No.: 199500871W

DATE: 16/03/2022

YOUR REF: 21/22/22/VC05/025328

OUR REF: INS/IC/EA/0011/22

The Motor Claims Department

LONPAC INSURANCE BD

ATTENTION TO CLAIMS OFFICER :

HSIAO TONG

Dear Sir/ Madam,

Accident Involving:

MY CLIENT VEHICLE GBL3195P AND AGAINST YOUR INSURED VEHICLE GBG9884Z

Accident Date:

01/01/2022

Place and time of accident:

PIE

RE: Direct Settlement for the Vehicle Number.

GBL3195P

On behalf of the owner of Motor Vehicle No.

GBL3195P

,which was involved

in the captioned accident

The Vehicle was surveyed by your appointed surveyor at **AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623**

and I based my claims on his recommendation for

SGD \$12422.97

being the repair cost and period of repair for

11

days.

(Strictly on a Without Prejudice Basis)

As the accident was cause by the negligent act of your insured

GBG9884Z

I am submitting this claim for your

consideration

COST REPAIR

SGD \$

11,650.97

COST OF LESS

DAYS (\$) SGD\$

/DAY

SGD \$

(Please refer to authorization letter

GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH

SGD \$

REPORT FEE

LTA SEARCH /SURVEY FEE

SGD \$

2.00

COST OF CAR RENTAL

DAY(S) SGD \$

SGD \$

770.00

TOTAL AMOUNT

SGD \$

12,422.97

We enclose herewith the following documents to support my claims,

A. AUTHORIZATION LETTER

E. FINAL REPAIR BILL (S)

B. LTA SEARCH

F. GIA REPORT (S) RESULT

C. INSURANCE CERTIFICATE ETC.

D. CAR RENTAL INVOICE

Kindly look into this matter and let me hear from you on the settlement of the owner's
claims as soon as possible. Thank you .

Yours Faithfully

Elmer Alfonso

Service Executive

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 9866 FAX: 68467483



www.tanchong.com

LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☒ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. GBL319SP AND GBG9884X
ON 01/01/2022 AT PIE

1. I, the owner of vehicle no. GBL319SP hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>ASIATIC GREEN HORTICULTURE AND LANDSCAPE</u>		Company Name <u>AUTOLUTION INDUSTRIAL PTE LTD</u>	
Address <u>24 SUNGAI TENGAH ROAD</u>		Claim Officer's Name <u>ETIMER AUTONSO</u>	
<u>SINGAPORE 698986</u>			
Telephone No <u>9220 6022</u>		Telephone No <u>9645 0084</u>	
Date <u>04/01/2022</u>	Email <u>amos.hkt@gmail.com</u>	Date <u>04/01/2022</u>	
Company Stamp [For Co. Reg. Vehicle]	Authorized Signature 	Claim Officer Signature 	



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025328
DATE : 20 April 2022

DISCHARGE VOUCHER

I/We, ASIATIC GREEN HORTICULTURE AND LANDSCAPE confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBG9884X the sum of Singapore Dollar Twelve Thousand Four Hundred Twenty Two and Cents Ninety Seven Only (\$12,422.97) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBL3195P and GBG9884X on 01 Jan 2022 along PIE TOWARDS BKE (BETWEEN ADAM ROAD AND MOUNT PLEASANT ROAD).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SONOMA ENTERPRISE PTE LTD / LI CHUNBO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AUTOLUTION INDUSTRIAL PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

4/5/2022

Signature of vehicle owner/Date



Asiatic Green
Horticulture And Landscape

Amos Tan Kai Ren 4/5/2022

Name of vehicle owner /Date

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME : LONPAC INSURANCE BHD
ADDRESS : 300 BEACH RD
TELEPHONE : #17-04/07 THE CONCOURSE S(199555)
MODEL : 62507388
ENGINE NO : YDTARCBM20ED2Y597Z
CHASSIS NO : HR16179366D
VEHICLE NO : JN1YAAM20Z0001459
GBL3195P

INVOICE NO. :
INVOICE DATE : W32150182
TERMS : 16-MAR-2022
DATE REC'D : CREDIT
SA / SE : 27-JAN-2022
JOB NO : ELMER
MILEAGE : HG854298
YOUR REFERENCE : 022861
INS/IC/EA/0011/22

ITEMS	JOB DESCRIPTION	Credit Terms 30	AMOUNT
	LABOUR		
1	LABOR CHARGES TO REPAIR TRUNKFLOOR,LH INNER REAR FENDER PANEL,LH INNER RR FENDER EXTENSION PANEL		3510.00
2	LH INNER WHEELHOUSE,RENEW LH RR FENDER OUTER PANEL		NC
3	OUTER END PANEL,RR BUMPER AND TAIL GATE		
3	CHARGES TO SPRAY PAINTING FOR THE ABOVE MENTIONED PANEL		1500.00
4	PERFORM RUSTPROOFING TRUNKFLOOR,OUTER END PANEL		240.00
	LH RR FENDER OUTER PANEL		
5	REMOVE AND INSTALL REAR WINDSCREEN GLASS		180.00
6	REMOVE AND TRANSFER TAIL GATE MECHANISM		80.00
7	RENEW REVERSE SENSOR		55.00
8	APPLY SEALANT TO OUTER END PANEL AND TAIL GATE		200.00
9	COMPUTER CHECK DIAGNOSIS		120.00
10	RENEW LH RR COMB LAMP AND CHECK REAR WIRING SYSTEM		48.00
	SUBTOTAL :		5933.00
	PARTS		
1	CLIP-PLATE LUGGAGE REAR GARNISH@SGD\$2.30 EACH		9.20
	Qty:5 @ \$2.30 each (Disc:20.00% After Disc:\$9.20each)		
2	LH RR COMB LAMP		201.60
	Qty:1 @ \$252.00 each (Disc:20.00% After Disc:\$201.60each)		

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :

RELEASE BY

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
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ENGINE NO : YDTARCBM20ED2Y597Z
CHASSIS NO : HR16179366D
VEHICLE NO : JN1YAAM20Z0001459
GBL3195P

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INVOICE DATE : W32150182
TERMS : 16-MAR-2022
DATE REC'D : CREDIT
SA / SE : 27-JAN-2022
JOB NO : ELMER
MILEAGE : HG854298
YOUR REFERENCE : 022861
INS/IC/EA/0011/22

ITEMS	JOB DESCRIPTION	Credit terms 30	AMOUNT
3	70KM/H STICKER Qty:1 @ \$15.00 each (Special Nett Item)		15.00
4	INNER RR END PANEL Qty:1 @ \$576.00 each (Disc:20.00% After Disc:\$460.80each)		460.80
5	OUTER RR END PANEL Qty:1 @ \$115.20 each (Disc:20.00% After Disc:\$92.16each)		92.16
6	LH RR FENDER OUTER PANEL Qty:1 @ \$1439.70 each (Disc:20.00% After Disc:\$1151.76each)		1151.76
7	PLATE-LUGGAGE REAR GARNISH Qty:1 @ \$68.80 each (Disc:20.00% After Disc:\$55.04each)		55.04
8	REAR BUMPER Qty:1 @ \$915.60 each (Disc:20.00% After Disc:\$732.48each)		732.48
9	ENERGY ABSORBER RR BUMPER Qty:1 @ \$94.00 each (Disc:20.00% After Disc:\$75.20each)		75.20
10	LH SIDE BRACKET RR BUMPER Qty:1 @ \$37.20 each (Disc:20.00% After Disc:\$29.76each)		29.76
11	TAILGATE LOCK Qty:1 @ \$287.10 each (Disc:20.00% After Disc:\$229.68each)		229.68
12	WEATHER STRIP TAILGATE Qty:1 @ \$88.40 each (Disc:20.00% After Disc:\$70.72each)		70.72
13	EMBLEM-REAR NISSAN Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92

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In Association with Tan Chong Motor Sales Pte Ltd
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DATE REC'D : CREDIT
SA / SE : 27-JAN-2022
JOB NO : ELMER
MILEAGE : HG854298
YOUR REFERENCE : 022861
INS/IC/EA/0011/22

ITEMS	JOB DESCRIPTION	Credit terms 30	AMOUNT
14	EMBLEM-REAR VANETTE Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92
15	EMBLEM-REAR NV200 Qty:1 @ \$94.40 each (Disc:20.00% After Disc:\$75.52each)		75.52
16	TAILGATE Qty:1 @ \$1635.00 each (Disc:20.00% After Disc:\$1308.00each)		1308.00
17	LABEL-PAX6 Qty:1 @ \$15.00 each (Special Nett Item)		15.00
18	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)		80.00
19	SENSOR-REVERSE Qty:1 @ \$250.00 each (Special Nett Item)		250.00
	SUBTOTAL	:	4955.76
REMARKS			
1	PLS NOTE LETTER OF AUTHORITY & LETTER OF DEMAND ATTACHED		
2	YOUR CLAIM HANDLER: HSIAO TONG, CHEW (MS)		
	YOUR CLAIM REF. NO:21/22/22/VC05/025328		
3	YOUR INSURED VEHICLE:GBG9884X		
	Insurance Co : LONPAC INSURANCE BHD		

DOLLARS:

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DATE REC'D : CREDIT
SA / SE : 27-JAN-2022
JOB NO : ELMER
MILEAGE : HG854298
YOUR REFERENCE : 022861
INS/IC/EA/0011/22

ITEMS	JOB DESCRIPTION	Credit terms	30	AMOUNT
Policy No.....: 7210048100 Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 01-JAN-2022 Our Ref.....: INS/IC/EA/0011/22 Surveyor.....: SURVEYOR FROM INSURANCE CO				
	LABOUR	:		5933.00
	PARTS	:		4955.76
	SUBTOTAL	:		10888.76
	TOTAL	:		10888.76
	GST(7%)	:		762.21
	AMOUNT DUE	:		11650.97

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: ELEVEN THOUSAND SIX HUNDRED FIFTY
AND CENTS NINETY SEVEN ONLY.


WORKSHOP MANAGER

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CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE

TIME

VEHICLE NO :
GBL3195P (HG854298/W32150182)

RELEASE BY 25-02-2022

10:57:11

NAME: LONPAC INSURANCE BHD

**JISOON MOTORS PTE LTD**

50 Bukit Batok Street 23 #01-13 Midview Building
Singapore 659578 Tel: 6567 1010 Fax: 6566 1101
Website: <http://www.jisoon-auto.com>
Email: enquiries@jisoon-auto.com
Business Reg. No. 201839252H

INVOICE NO: JM2022/140201

INVOICE Date: 14/02/2022

TIF No: JM2022/02003

Vehicle No: GBE9969X

VEHICLE RENTAL INVOICE / AGREEMENT**DRIVER PARTICULARS**

Name: Amos Tan Kai Tian (Amos Chen Kaitian)		Date of Birth: 14-11-1984
Address(as per NRIC): Blk 47 Holland Drive #03-375 Singapore 270047		
NRIC No (red/blue): S8436674I		Passport /Work Permit No: -
Contact No (Home): -	(HP): 9220 6022	(Office): - (Fax): -
Driving Licence No: S8436674I	Place Issue : Singapore	Driving Experience: 07 May 2012
Date Out : 14/02/2022	Time Out : 11.00AM	Vehicle No : GBE9969X
Date In : 25/02/2022	Time In : 11.00AM	Vehicle Model : Nissan NV200

VEHICLE RENTAL CHARGES

Rental : S\$70.00/-	☒ Daily ☐ Weekly ☐ Monthly	PAYMENT MODE:CASH / CHEQUE / BANK(INTERNET TRANSFER)
Total Nos Of Days : 11 Days		Term: Advance
Deposit : S\$385.00		Late Charges : S\$20.00 (PER 02 Hour)
Cheque No : -		
Additional Charges :		
Total Amount : Rental S\$770 + Deposit \$385 = \$1,155.00		

By Initialing hirer agrees to pay additional accident collision damage / repair fee and accident excess fee: S\$4,000.00

Replacement To Vehicle No :		Rental Extension
TIF No :		Date Out: Time Out :
Date Out :	Time Out :	Date In: Time In :
Date In :	Time In :	Amount : S\$
Sign(OUT)	Sign(IN)	Hirer's/Driver Signature: X

Guarantor Name : Asiatic Green Horticulture And Landscape	NRIC / ROC : 53398602L
Address : 84 Sungei Tengah Road Singapore 698986	Date of Birth / Incorp : 27/05/2019
Contact (HP) :	(Home) : - (Office) :

VEHICLE SHALL NOT BE OPERATED BY ANY PERSON EXCEPT HIRER AND NAMED AUTHORIZED DRIVER WHO MUST HAVE AT LEAST 2 YEARS SINGAPORE LOCAL CLASS 3 DRIVING LICENCE. AGE MUST BE AT LEAST 22 YEARS OLD AND ABOVE. HIRER / AUTHORISED DRIVER IS LIABLE FOR ALL TRAFFIC / VEHICLE OFFENCES CHARGED DURING THE RENTAL PERIOD. VEHICLE IS RENTED UPON CONDITIONS SHOWN ON THIS PAGE AND UPON THE REVERSE HERE OF HIRER REPRESENTS HE HAS READ, UNDERSTANDS AND AGREES WITH THE CONDITIONS. VEHICLE NOT RETURNED ON DUE DATE AND FALSE ADDRESS GIVEN BY HIRER WILL BE TREATED AS ILLEGAL USER. LEGISLATION WILL BE TAKEN AGAINST HIRER, A REPOSSESSION FEE OF S\$200.00 WILL BE CHARGE IF VEHICLE IS NOT RETURN ON DUE DATE, ALL VEHICLE PARTS FOUND TO BE MISSING, BROKEN, BENDED,DIRTY AND TYRE BALD WHICH THE HIRE/DRIVER DID NOT INFORM US TO REPLACE, THE FINE CHARGES AND ALL LEGAL COSTS WILL BE BEAR BY THE HIRER/DRIVER. HIRER IS FULLY RESPONSIBLE FOR ANY UNAUTHORISED USAGE OF THE RENTAL VEHICLE WITH FULL LIABILITIES.

IF THE HIRER SHALL FAIL TO PAY ALL HIRE RENTALS, FINES, PENALTIES AND SUM DUE UNDER THIS AGREEMENT OR FAIL TO ANSWER ALL POLICE AND TRAFFIC COURT SUMMONS, NOTICES AND INQUIRIES FOR WHICH HE IS RESPONSIBLE, THE OWNER SHALL HAVE THE RIGHTS IN TAKING POSSESSION OF THE VEHICLE WITHOUT HIS CONSENT OR /AND TO FORFEIT HIS RENTAL DEPOSIT.
IF ANY VEHICLE RETURNS AFTER / STATED RENTAL PERIOD WILL BE CHARGE BETWEEN \$60.00 TO \$150.00 PER DAY.

Returned / Driver's Signature
DEPOSIT COLLECTED ☐

Hirer / Driver's Signature

Guarantor Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBG9884X

Date of Accident

01/01/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **27/12/2021 - 26/12/2022**

Requested By **Eric Koh Yong Lang (Tan Chon...**

Requested Date **06/01/2022 10:58**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

RE: [Seek Mandate] - ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022 Our Ref: 21/22/22/VC05/025328 LKK REF : CC4/LPC22000250/ps3

ONG LI LI <llong@lonpac.com>

Mon 11/4/2022 10:29 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 8 April 2022 9:35 AM

To: ONG LI LI <llong@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] - ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022 Our Ref: 21/22/22/VC05/025328 LKK REF : CC4/LPC22000250/ps3

Your ref: **21/22/22/VC05/025328**

Our ref : CC4/LPC22000250/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG9884X(LONPAC) AND GBL3195P(TP) ON 01/01/2022

We refer to the above matter.

We have highlighted to your good office on 03/02/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer **"AUTOLUTION INDUSTRIAL PTE LTD"** at **\$12,422.97(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,204.78	\$ 11,650.97 (\$10,888.76 + 7%GST)
2. Loss of Rental (11days x 70.00)	\$ 770.00	\$ 770.00 (11days x \$70.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,976.78	<u>\$ 12,422.97</u>

Surveyor recommended 11days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 February 2022 12:44 PM

To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328 LKK REF : CC4/LPC22000250/ps3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle GBL 3195P at M/s AUTOLUTION INDUSTRIAL PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <long@lonpac.com>
Sent: Monday, January 10, 2022 9:16 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328 LKK REF : CC4/LPC22000250/ps3

Lonpac External - General

Der Su Li

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 7 January 2022 6:45 PM
To: ONG LI LI <long@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328 LKK REF : CC4/LPC22000250/ps3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, January 7, 2022 5:35 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 7 January, 2022 5:24 PM

To: 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; elmer@tanchong.com

Cc: hamzah_saad@tanchong.com; mavis@tanchong.com; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Lonpac External - General

Without Prejudice

Dear Elmer

Our Insured has informed us that they are exploring the option of private settlement. Please liaise with LKK Auto Consultants Pte Ltd if you still want us to arrange survey.

Dear Summer

If needed, please arrange survey on without prejudice basis.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, 7 January 2022 4:10 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 11.01.2021 11:00 AM OWNER WAITING AT THE AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Elmer Alfonso
Sent: Friday, January 7, 2022 4:04 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hamzah <hamzah_saad@tanchong.com>
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 11.01.2021 OWNER WAITING AT THE AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

