

Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022 Our Ref: 21/22/22/VC05/025328

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Wed 20/4/2022 11:16 AM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

1 attachments (209 KB)

DV_GBL3195P.pdf;

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 11,650.97
2. Loss of Rental (11days x \$70.00)	\$ 770.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 12,422.97

Please duly sign the DV enclosed and return together with your client's authorisation to act to us (LKK) for our necessary action.

In addition, please provide a copy of amended GIA report(DOA incorrect) for our necessary action. Thanks.



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 04/01/2022 18:05 (SGT)
 Date of Accident 01/01/2021 14:00 (SGT)
 Exact Location of Accident Singapore
 Additional Location Information PIE
 Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number GBL3195P

INSURED/POLICYHOLDER

Is company? Yes
 Name Of Registered Owner ASIATIC GREEN HORTICULTURE AND LANDSCAPE
 Company Reg No BXXXXX602L
 Email Address amostkt@gmail.com
 Mobile Phone No (Phone) +65-92206022
 Alternative Phone No (Office) +65-92206022

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from

this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Wednesday, 6 April 2022 2:40 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

DEar Hsiao Tong,

Kindly update regarding the payment and discharge voucher.

Best Regards,

Elmer M. Alfonso

Service Executive

19 Ubi Road 4

Singapore 408623

TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, March 16, 2022 3:02 PM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 16/03/2022.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Wednesday, 16 March 2022 2:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Hsiao Tong,

Attached file are the repair bill and other documents.

Best Regards,

Elmer M. Alfonso

Service Executive

19 Ubi Road 4

Singapore 408623

TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

From: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Sent: Tuesday, March 8, 2022 9:14 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Hi Elmer,

P/P \$10,888.76 and 11 days.

LOD please send to Hsiao Tong.

Regards.

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Monday, 7 March, 2022 10:26 AM

To: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Marcus,

Attached file is the amended finalized estimate.

Best regards,

Elmer M. Alfonso

Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Thursday, March 3, 2022 4:06 PM
To: Marcus Chua (LKKAUTO) <maruschua@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Marcus,

Attached file is the finalized estimate.

Best Regards,
E

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, January 26, 2022 8:32 AM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Without Prejudice

Dear Sirs/mdm,

Attached is a copy of our insured report for your easy reference. Our insure reported that it is a head-to rear collision.

Please be informed that the liability is clear (Head-to-Rear Collision) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Wednesday, 26 January 2022 8:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Hsiao Tong,

Kindly update liability.

Best Regards,

Elmer M. Alfonso

Service Executive

19 Ubi Road 4

Singapore 408623

TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, January 25, 2022 4:34 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Hsiao Tong,

Kindly update liability.

Best Regards,

Elmer M. Alfonso

Service Executive

19 Ubi Road 4

Singapore 408623

TEL: 67038691 HP: 96450084

Email: elmer@tanchong.com

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, January 20, 2022 5:43 PM
To: Elmer Alfonso <elmer@tanchong.com>; 'ONG LI LI' <llong@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Elmer,

Thank you for your email.

Dear Hsiao Tong,

Kindly assist.

FYNA Our REF : CC4/LPC22000250/Ups3

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Thursday, 20 January, 2022 5:35 PM
To: ONG LI LI <llong@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Ong and Summer,

Kindly update liability.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, January 18, 2022 9:59 AM
To: Elmer Alfonso <elmer@tanchong.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Lonpac External - General

Without Prejudice

Dear Elmer

Please arrange survey first.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Tuesday, 18 January 2022 8:43 AM
To: ONG LI LI <long@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Dear Ong and Summer,

Kindly update liability.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: ONG LI LI <long@lonpac.com>
Sent: Friday, January 7, 2022 5:24 PM
To: 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Elmer Alfonso <elmer@tanchong.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X
01.01.2022 Our Ref: 21/22/22/VC05/025328

Lonpac External - General

Without Prejudice

Dear Elmer

Our Insured has informed us that they are exploring the option of private settlement. Please liaise with LKK Auto Consultants Pte Ltd if you still want us to arrange survey.

Dear Summer

If needed, please arrange survey on without prejudice basis.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 7 January 2022 4:10 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hamzah <hamzah_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>
Subject: Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 11.01.2021 11:00 AM OWNER WAITING AT THE AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Elmer Alfonso
Sent: Friday, January 7, 2022 4:04 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hamzah <hamzah_saad@tanchong.com>
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 11.01.2021 OWNER WAITING AT THE AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com



