

**RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022 Our Ref: 21/22/22/VC05/025328**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 1/7/2022 5:35 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <llong@lonpac.com>

**Sent:** Friday, 7 January, 2022 5:24 PM

**To:** 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; elmer@tanchong.com

**Cc:** hamzah\_saad@tanchong.com; mavis@tanchong.com; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X 01.01.2022 Our Ref: 21/22/22/VC05/025328

## Lonpac External - General

Without Prejudice

Dear Elmer

Our Insured has informed us that they are exploring the option of private settlement. Please liaise with LKK Auto Consultants Pte Ltd if you still want us to arrange survey.

Dear Summer

If needed, please arrange survey on without prejudice basis.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Friday, 7 January 2022 4:10 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Mavis Chng / Autolution <[mavis@tanchong.com](mailto:mavis@tanchong.com)>

**Subject:** Fw: ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X  
01.01.2022

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 11.01.2021 11:00 AM OWNER WAITING AT THE AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso  
Service Executive  
19 Ubi Road 4  
Singapore 408623  
TEL: 67038691 HP: 96450084  
Email: [elmer@tanchong.com](mailto:elmer@tanchong.com)

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**From:** Elmer Alfonso

**Sent:** Friday, January 7, 2022 4:04 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE GBL3195P AND YOUR INSURED VEHICLE GBG9884X  
01.01.2022

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Best Regards,

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Singapore 408623  
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Email: [elmer@tanchong.com](mailto:elmer@tanchong.com)

