



# Service Request Details

Claim

S2M03Q28

Reference

CC4/ASM22000249/Uea3q2 

Loss Date

31 December 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

4 Jan 2022 3:03:22 PM

Request Date

7 January 2022

Due Date

Services

Pre-Repair Survey

## Actions

Next Step

Wait for: Approve invoice

Add Invoice

Incident Vehicle Registration #  
FBR1642Y

Make  
TPVD Yamaha

Model  
T150

Service Address

, , ,

Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

ONG Kian Theng Derick  
  
derick.ongkt@axa.com.sg

Additional Instructions

- Messages1
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

▼

Document SubType

▼

 Upload Documents

Already Attached

|               |                                                                                                                                                                                                                                   |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|               | <a href="#">31/12/2021 PersonalAutoLine.eml</a>                                                                                                                                                                                   |
| TYPE          | Other                                                                                                                                                                                                                             |
| SUBTYPE       | Other                                                                                                                                                                                                                             |
| AUTHOR        | do not reply                                                                                                                                                                                                                      |
| DATE UPLOADED |                                                                                                                                                                                                                                   |
| <hr/>         |                                                                                                                                                                                                                                   |
| NAME          |  <a href="#">S2M03Q28_TP REF:FBR1642Y_Accident Involving SHD4670Z &amp; FBR1642Y_along_CENTRAL EXPRESSWAY on 31/12/2021 PersonalAutoLine.eml</a> |
| TYPE          | Other                                                                                                                                                                                                                             |
| SUBTYPE       | Other                                                                                                                                                                                                                             |
| AUTHOR        | do not reply                                                                                                                                                                                                                      |
| DATE UPLOADED |                                                                                                                                                                                                                                   |
| <hr/>         |                                                                                                                                                                                                                                   |
| NAME          |  <a href="#">Agree to appoint LKK as SJE.eml</a>                                                                                                |
| TYPE          | Other                                                                                                                                                                                                                             |
| SUBTYPE       | Other                                                                                                                                                                                                                             |
| AUTHOR        | K Krishna Partners                                                                                                                                                                                                                |
| DATE UPLOADED |                                                                                                                                                                                                                                   |
| <hr/>         |                                                                                                                                                                                                                                   |
| NAME          |  <a href="#">ASM-LKKInvoice1 -AC2203956.pdf.pdf</a>                                                                                            |
| TYPE          | Email Sent                                                                                                                                                                                                                        |
| SUBTYPE       | Surveyor/ Assessor expense                                                                                                                                                                                                        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                                                                                                                 |
| DATE UPLOADED | 4 July 2022                                                                                                                                                                                                                       |
| <hr/>         |                                                                                                                                                                                                                                   |
| NAME          |  <a href="#">TOWING FEE.pdf.pdf</a>                                                                                                            |
| TYPE          | Forms / Claim Documents                                                                                                                                                                                                           |
| SUBTYPE       | Others                                                                                                                                                                                                                            |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                                                                                                                 |
| DATE UPLOADED | 4 July 2022                                                                                                                                                                                                                       |
| <hr/>         |                                                                                                                                                                                                                                   |
| NAME          |  <a href="#">LKKInspection.pdf.pdf</a>                                                                                                         |
| TYPE          | Forms / Claim Documents                                                                                                                                                                                                           |

DATE UPLOADED 4 July 2022

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NAME  [LKKAdjustment1a.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 4 July 2022

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NAME  [LKK PHOTO-3.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 4 July 2022

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NAME  [PAYMENT BREAKDOWN\\_EXPRESS SETTLEMENT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Satisfaction / Discharge Voucher

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 4 July 2022

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NAME  [AUTHORISATION TO ACT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE POA / Authority Letter

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 4 July 2022

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NAME  [MANDATE IA.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 14 March 2022

|               |                                   |
|---------------|-----------------------------------|
| TYPE          | Forms / Claim Documents           |
| SUBTYPE       | Estimate / Quotation              |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 14 March 2022                     |

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|               |                                                                                                                  |
|---------------|------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP LOD.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                          |
| SUBTYPE       | Others                                                                                                           |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                |
| DATE UPLOADED | 14 March 2022                                                                                                    |

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|               |                                                                                                                              |
|---------------|------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP ESTIMATE-MARKED.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                          |
| SUBTYPE       | Estimate / Quotation                                                                                                         |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                            |
| DATE UPLOADED | 1 March 2022                                                                                                                 |

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|               |                                                                                                                                |
|---------------|--------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKK RESURVEY PHOTO.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                        |
| SUBTYPE       | Others                                                                                                                         |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                              |
| DATE UPLOADED | 1 March 2022                                                                                                                   |

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|               |                                                                                                                   |
|---------------|-------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">TP-IA.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                           |
| SUBTYPE       | Assessment                                                                                                        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                 |
| DATE UPLOADED | 1 March 2022                                                                                                      |

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|      |                                                                                                                              |
|------|------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a> |
| TYPE | Forms / Claim Documents                                                                                                      |

DATE UPLOADED 1 March 2022

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NAME  [SURVEYOR APPOINTED.msg.msg](#)

TYPE Letters and Correspondence

SUBTYPE Solicitor / Advocate

AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 7 January 2022

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NAME  [Service appointment in Vendor Portal claim S2M03Q28 for vehicle FBR1642Y.html.html](#)

TYPE Email Sent

SUBTYPE  
AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 7 January 2022

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NAME  [EMAIL FROM SOLICITOR.msg.msg](#)

TYPE Letters and Correspondence

SUBTYPE Solicitor / Advocate

AUTHOR PODUVAL, Akash

DATE UPLOADED 5 January 2022

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NAME  [email from solicitor.msg.msg](#)

TYPE Letters and Correspondence

SUBTYPE Solicitor / Advocate

AUTHOR PODUVAL, Akash

DATE UPLOADED 5 January 2022

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NAME  [CTPL-REPORTED-TPPD.msg.msg](#)

TYPE Letters and Correspondence

SUBTYPE Policy Holders / Insured

AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 5 January 2022

|               |                            |
|---------------|----------------------------|
| TYPE          | Letters and Correspondence |
| SUBTYPE       | Solicitor / Advocate       |
| AUTHOR        | VISHNU BATHAM Shekhar      |
| DATE UPLOADED | 5 January 2022             |

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|               |                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL TP REG.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                             |
| SUBTYPE       | Solicitor / Advocate                                                                                                   |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                  |
| DATE UPLOADED | 5 January 2022                                                                                                         |

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|               |                                                                                                                                  |
|---------------|----------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">FBR1642Y (MSIG/V1) GIA.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                              |
| SUBTYPE       | GIA Report                                                                                                                       |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                            |
| DATE UPLOADED | 5 January 2022                                                                                                                   |

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|               |                                                                                                                                   |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">SHC1617D (AXA/V3) GIA.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                               |
| SUBTYPE       | GIA Report                                                                                                                        |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                             |
| DATE UPLOADED | 5 January 2022                                                                                                                    |

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|               |                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL TP REG.pdf.pdf</a> |
| TYPE          | Letters and Correspondence                                                                                               |
| SUBTYPE       | Solicitor / Advocate                                                                                                     |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                    |
| DATE UPLOADED | 5 January 2022                                                                                                           |

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|      |                                                                                                                                    |
|------|------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">SHD4670Z (Insd/V2) GIA.pdf.pdf</a> |
| TYPE | Reports & Statement                                                                                                                |

|               |                                                                                                                  |
|---------------|------------------------------------------------------------------------------------------------------------------|
| DATE UPLOADED | 5 January 2022                                                                                                   |
| <hr/>         |                                                                                                                  |
| NAME          |  SHD4670Z (Insd/V2) GIA.pdf.pdf |
| TYPE          | Reports & Statement                                                                                              |
| SUBTYPE       | Accident statement                                                                                               |
| AUTHOR        | STACEY Ng Pei Sze 2                                                                                              |
| DATE UPLOADED | 4 January 2022                                                                                                   |
| <hr/>         |                                                                                                                  |