

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 July 2023 8:01 AM
To: Alfred Toh
Cc: Claims Dept of CTI; Admin A; CS A Team
Subject: RE: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

Dear Sirs,

Please be informed that liability is unclear and third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed to close file at our end.

No bill to China Taiping as no survey done by LKK. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, July 15, 2023 9:35 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

LKK REF - CC6/CTI22000247/ps3

CTI REF - SNM22D200149/C02/SLM812M/TOHHS

Dear Sirs

We refer to our email of 30 March 2023.

Please let us have the outcome of the third party property damage claim at your earliest convenience.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, March 30, 2023 5:13 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Hsiao Tong <chewht@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

LKK REF - CC6/CTI22000247/ps3

CTI REF - SNM22D200149/C02/SLM812M/TOHHS

Dear Sirs

We refer to our emails pertaining to the above matter.

Please note that mutual client, MR LIU PENG (9033 0333) has called and check the status of property damage claim against his motor insurance policy.

Kindly assist to follow up on the matter.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, December 15, 2022 8:53 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

LKK REF - CC6/CTI22000247/ps3

CTI REF - **SNM22D200149/C02/SLM812M/TOHHS**

Dear Sirs

We refer to our email of 10 January 2022 and 12 August 2022.

Please let us have an update of the claim against mutual client and whether you have managed to obtain the **note given by third party (CB7816X) as claimed by Insured.**

p.s. Insured's email: liupeng0927@gmail.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 12 August 2022 4:54 pm

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

LKK REF - CC6/CTI22000247/ps3

CTI REF - **SNM22D200149/C02/SLM812M/TOHHS** – related to **SNM22D200115/CB7816X/LEEPG**

Dear Sirs

We refer to our email of 10 January 2022.

Please let us have an update of the claim against mutual client and whether you have managed to obtain the **note given by third party (CB7816X) as claimed by Insured** at your earliest convenience.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 10 January 2022 3:29 pm

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: RE: SNM22D200149/C02/SLM812M/TOHHS/ Direct Settlement - Accident Involving SLM 812M and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

LKK REF - CC6/CTI22000247/ps3

CTI REF - SNM22D200149/C02/SLM812M/TOHHS – related to SNM22D200115/CB7816X/LEEPG

Dear Sirs

Attach herewith Insured's SAS report for your attention.

Please assist to obtain the note given by third party from Insured (as advised in Page 5 of his SAS report)

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 10 January 2022 11:50 am

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200149/C02/SLM812M/TOHHS/ FW: Direct Settlement - Accident Involving SLM 812M (OI : CTI - TBA) and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D200149/C02/SLM812M/TOHHS.

Dear Alfred,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 7 January 2022 5:54 pm
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLM 812M (OI : CTI - TBA) and CB 7816X (TP : LKK REF - CC6/CTI22000247/ps3) on 05/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIM TAN MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd