

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 April 2022 2:21 PM
To: Irene Tay
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D200124/C02/YN2848M/TAYHP / FW: Direct Settlement - Accident Involving YN 2848M (OI : CTI - TBA) and SJJ 6656Y (TP : LKK REF - CC6/CTI22000219/Aps3) on 05/01/2022
Attachments: SJJ6656Y ESTIMATE_MARKED.pdf; Preliminary Advice_SJJ6656Y.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 7 January 2022 3:11 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D200124/C02/YN2848M/TAYHP / FW: Direct Settlement - Accident Involving YN 2848M (OI : CTI - TBA) and SJJ 6656Y (TP : LKK REF - CC6/CTI22000219/Aps3) on 05/01/2022

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, January 7, 2022 1:18 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200124/C02/YN2848M/TAYHP / FW: Direct Settlement - Accident Involving YN 2848M (OI : CTI - TBA) and SJJ 6656Y (TP : LKK REF - CC6/CTI22000219/Aps3) on 05/01/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D200124/C02/YN2848M/TAYHP.

Dear Irene,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 7 January 2022 10:42 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN 2848M (OI : CTI - TBA) and SJJ 6656Y (TP : LKK REF - CC6/CTI22000219/Aps3) on 05/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJJ 6656Y at M/s MG SOLUTION PTE LTD on 06/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

