Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 31 May 2022 12:12 PM

To: 'sm automotive'

Cc: Admin A

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Attachments: DV_SKW 9495U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Monday, 30 May 2022 2:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Tong Tong

We accepted your offer of \$15,600, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Monday, May 30, 2022 12:58 PM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer at a global sum of \$15,600.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive < sm automotive@hotmail.com >

Sent: Thursday, 26 May 2022 3:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Tong Tong

Thanks for your email.

Cor + LTA ok.

We would like to appeal loss of rental as \$120/day.

Our counter proposal as following:-

Cost of Repair : \$ 14,500.00

Loss of Rental: \$ 1,320.00 (\$120 x 11 days)

LTA Search: \$ 2.00

Total : \$ 15,822.00

Kindly consider our counter proposal and revert for a close case.

We look forward to hearing from you soon of the revised offer, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, May 26, 2022 12:36 PM

To: sm automotive <<u>sm_automotive@hotmail.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of \$15,500.00(all-in).

Please confirm acceptance.

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 26 May 2022 10:53 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Tong Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, May 19, 2022 9:54 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice - gentle reminder

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, May 12, 2022 10:12 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com >

Sent: Thursday, April 28, 2022 1:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, April 28, 2022 11:24 AM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We are still pending for mandate/instruction from AIG.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 28 April 2022 9:40 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice - gentle reminder

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, April 21, 2022 2:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, March 24, 2022 9:57 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, March 24, 2022 9:42 AM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We are pending mandate/instruction from AIG.

We will get back to you once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 24 March 2022 9:28 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Monday, March 14, 2022 1:23 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Enclosed after repair photo for your reference.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, March 14, 2022 12:08 PM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

Kindly provide after repair photos for SKW9495U.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 10 March 2022 1:50 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Thanks for your reply and update.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, March 10, 2022 11:43 AM

To: sm automotive < sm automotive@hotmail.com >

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We are preparing report to seek mandate from AIG.

We will expedite the matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm automotive@hotmail.com>

Sent: Thursday, 10 March 2022 10:53 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Tong

Kindly advise your offer and revert.

We look forward to hearing from you soon for a close case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, February 24, 2022 2:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

We look forward to hearing from you soon of the offer for a close case, thanks.

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, February 24, 2022 2:09 PM

To: sm automotive <<u>sm_automotive@hotmail.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We have just received surveyor marked estimate.

We will seek mandate and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, 24 February 2022 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm automotive@hotmail.com>

Sent: Friday, February 18, 2022 11:30 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com">chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Friday, February 18, 2022 11:02 AM

To: sm automotive < sm automotive@hotmail.com >; Admin A < admin-a@lkkauto.com >

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi,

We are pending for marked estimate from our surveyor.

We have reminded him on this.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive < sm automotive@hotmail.com>

Sent: Thursday, 17 February 2022 10:23 am **To:** Admin A <admin-a@lkkauto.com>

Subject: Re: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi Tong Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive

Sent: Tuesday, February 8, 2022 5:11 PM **To:** Admin A <admin-a@lkkauto.com>

Subject: SKW9495U CLAIMING AGAINST SLA3355J DOA:01.01.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276