Ventures Auto Pte Ltd Letter of Demand

Our Ref:

SMM 3115 K

18/May/2022

AIG Asia Pacific Insurance Pte. Ltd 78 Shenton Way #09-16 AIG Building Singapore 079120

Dear Sir/Mdm:

ACCIDENT INVOLVING SMM3115K AND SMH4919C ON 02-JAN-2021 AT ALONG PIE TOWARDS CHANGI AFTER WHITELEY EXIT

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>				Amount	
Repair Costs					\$ 12,305.00
Loss of Rental	\$150.00	X	9	days	\$ 1,350.00
Loss Of Use	\$0.00	X	0	days	\$
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ 0=
Others Claim					\$ 8=
				Amount	\$ 13,662.45

Please look into our client claims and let us hear from you shortly.

Thank you

George Tan

Ventures Auto Pte Ltd

Tel: 8399 6267

email: venturesautopl@gmail.com



LETTER OF AUTHORITY & INDEMNITY

In the matter of an accident involving motor vehicles SMM 3115K and SMH 4919 C on 2/1/2022 9t along PIE towards Chang: 9Her Whiteley Exit
1/We, Mihindukukevoriya Shamil Joseph (NRIC) S8875992 of 41 tishun Street 51 , 404-43 , S(767995) am/are the registered owner of vehicle no. SMM3115K at the material time of accident.
I/We hereby authorize VENTURES AUTO PTE LTD to proceed with the repairs to the damages caused to my/our vehicle in the above accidnet in accordance with the recommendations and advice of the licensed motor adjuster appointed by the insurers or by us on my/our behalf.
I/We futher authorize you to appoint solicitors to demand, claim and if necessary, to use my/our name to commence legal proceedings for the above purpose.
I/We further agreed to fully co-operate and to undertake without hesitation and reservation all assistance that you or my/our solicitors may require from me/us for the purpose of making the claim, including attending all meetings and court hearings in connection with my/our claim.
I/We hereby declare that I/we will always remain and be liable to you for the cost of repairs to my/our said vehicle and other incidental expenses. In the event that my/our claims are unsuccessful or partially successful or are dismissed due to any wilful misrepresentation or withholding of material facts as well as failure to execute the discharge vouchers on request, I/we hereby undertake to reimburse you the full repair costs or any portion of the same that cannot be recovered including loss of use, surveyor fees, legal fee and disbursements if necessary.

I/We irrevocably authorise **VENTURES AUTO PTE LTD** of the repairers to sign all discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.

04/01/2022 Owner Signature / Company Stamp / Date

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>VENTURES AUTO PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$13,100.00</u> (Global Sum) for vehicle no. <u>SMM 3115K</u> that was damaged pursuant to the accident which occurred on <u>02/01/2022</u> (date) along <u>PIE TOWARDS CHANGI AFTER WHITLEY EXIT</u> (location) involving vehicle no/s <u>SMH 4919C</u>.

This is pursuant to the inspection conducted on <u>04/01/2022</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MIHINDUKULASOORIYA SHAMIL JOSEPH TISSERA (the third party claimant") of vehicle no. SMM 3115K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMM 3115K</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of August (month)	20 <u>></u> (year)
Signed by appointed surveyor	Signed by "the workshop" (with chop)



Ventures Auto Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing), Singapore 415933. venturesautopl@gmail.com

Bill To: AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 AIG Building Singapore 079120 Date:

1-Aug-22

Invoice:

INV-0013

Description		Amount
SMM 3115 K - BMW X3		\$ 11,500.00
Date of Accident: 2/1/2022		
Lump Sum Repair for Third Party Claim		
	?	
	Total	\$ 11,500.00
	GST	 805.00
	Subtotal	\$ 12,305.00

All cheque payments should be crossed and made payable

to "VENTURES AUTO PTE LTD"

Please indicate the invoice no. on the reverse side

VENTURES AUTO PTE LTD

Thank you for business with us!

Auto Star Automotive Pte Ltd

23 Kaki Bukit Ave 4

04-01

Singapore 415933

autostar.automotive@yahoo.com

Company Registration No. 202029008Z



ADDRESS

Mihindukulasooriya Shamil Joseph Tissera 41 Yishun Street 51 #04-43

Singapore 767995

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SMS 5409 T - BMW 216

Rental Period: 3/1/2022 - 12/1/2022

\$150 x 9 days

(Replacement Vehicle: SMM 3115 K)

1,350.00

Cheque should be crossed and made to Auto Star Automotive Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

allo) Hall

ASHIW DAG (510 MOLD)

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR	Veh No: 5m5 5409 T	Replace Veh No: 5 Mm 3115 K
Name: (as in 1/c) Mihin duku lusooriya Shamil Joseph Tissera	Mileage Out:	Mileage Out:
NRIC / Passport No.: S8875992C	Make & Model Bm W	Make & Model BAW
Address (Res): 41 Yishun 57 51 #04-43	Auto / Manual 216	Auto / Manual X 3
\$ 767 995	OUT: Date 03/01/22	OUT: Date
Name & Address of Employer:	OUT: TIME //po	OUT: TIME
	RENTAL CHARGES	COT. THE
Occupation: Driving Exp: D/L No: \$8875 992C D/L Type: Ocal/ International Pass Date: 13 OC 1 2009 Date of Birth: O7 Aug 1988	Daily @\$	
D/L No: > 88+3 992C D/L Type: Local/ International		
Pass Date: 13 0C 12001 Date of Birth: 07 AMG 1188	Weekly @\$	
Tel/HP: 9634 9966	Monthly @\$	
ADDITIONAL DRIVER'S PARTICULARS	Hours @\$	
Name: (as in I/C)	Others @\$	
NRIC / Passport No.:	CDW @\$	
D/L Type: Local / International	PAI @\$	
Address (Res): Tel / HP:	Delivery Service	
Tel / HP:	SUB TO	OTAL \$
Refundable Deposit:	OUT IN	
Cash/Nets/Cheque/Visa/MC Card No:		
(A) – ACCIDENTS (D) – DENTS (S) – SCRATCHES	011111	/
(5) 25.00.00.00	10.	
- Ay		
	E F E	ř .
	EXTENSION	
	Collection Service	
40	Misc.	
	ESTIMATED TOTAL REI	NTAL\$
	Hirer is responsible for the first \$	excess for
TOUR PEOCE TO SE	collision/damage to first party. (i.e.)	
	Vehicle (including windscreen) and a	
	collision/damage to third party's yel	
	accident/damage.	
ACCESSORIES CHECK		,
Ashtray Cig Lighter S / Tyre STD Tools Jack Hub Caps	Hirer's Signature:	
STD Tools Jack Hub Caps		
Radio / Cass CD / Cartridges S / RIM	Addition Driver's Signature:	
/We agreed to the terms and conditions above, overleaf and that all infor	mation given are true & correct in all	respect. My/Our driving license(s)
clare current and not discussified from driving Very personal and all and		

is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

- 1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY AUTO STAR AUTOMOTIVE PTE LTD.
- 3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCEHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
12/01/22	1830					-

TERMS & CONDITIONS

- 1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
- 2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
- 3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
- 4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
- 5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
- 6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess:

\$\$ 100.00

Own Damage Excess (Section 1): S\$ 2,000.00

Third Party Excess (Section 2):

\$\$ 2,000.00

Young and Inexperienced Driver: Additional S\$ 3,000.00 (Below 26 yrs old and driving experience of 2 yrs and below)

- 7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
- The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on $\frac{3/1/2022}{}$ (Date Out).
- 9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
- 10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
- 11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
- 12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
- 13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
- 14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossess.

Dated:

Signature of the Hirer

Name:

Designation:

Auto Star Automotive Pte Ltd (the Owner

> Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

03 Jan 2022 / 12:51:05

Receipt Date/Time: 03 Jan 2022 / 12:51:05

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220103-001880

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No. Result of Insurance Enquiry - SMN7853G As at 01 Jan 2022/21:06:00 Insurance Co: AXA INSURANCE PTE LTD Insurance Enquiry - SMN7853G Enquiry Fee	SmT947J	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
20220103124952183531		7.00	0.43	7.43
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMH4919C As at 02 Jan 2022/13:45:00 Insurance Co: AIG ASIA PACIFIC INSURAN Insurance Enquiry - SMH4919C	SMM 3115 K ICE PTE. LTD.			
Enquiry Fee 20220103124952229896		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	14.00	0.98	14.98
	Rounding Difference			0.03
	Total Amount Payable			14.95
	Paid By			
	20220103125005240	Direct Debit: et	NETS Debit et Banking)	14.95
	Total	4		14.95
	Cash Change			0.00
	Tendered Amount			14.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 13 January 2022 10:57 AM TO: THEWFOO@YAHOO.COM.SG

Subject: Claim Notification - ACCIDENT INVOLVING SMH 4919C(AIG) /SMM 3115K /

OTHERS AT/ALONG PIE TOWARDS CHANGI AFTER STEVEN ROAD EXIT ON

02/01/2022

13 Jan 2022

Mr MATTHEW FOO LIANG KEE (MATTHEW FU LIANGZHI)

[By Email Only]

Dear Sir/Madam,

You Ref: SMH4919C

Our Ref: CC6/AIG22000213/Apa3

ACCIDENT INVOLVING SMH 4919C(AIG) /SMM 3115K / OTHERS AT/ALONG PIE TOWARDS CHANGI AFTER STEVEN

ROAD EXIT ON 02/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMM3115K against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

8/2/22, 9:40 AM Merimen e-Claims

Claim Audit

- 1	AUDIT	TRAIL		
No.		Audit	Remarks	Ву
1	06 Jan 2022 23:28	Clm Dtl Modified	Claimant's Name: -> MIHINDUKULASOORIYA SHAMIL JOSEPH TISSERA.	[A] HOW MEI KWAN
2	06 Jan 2022 23:28	Clm Veh Model Changed	(203850) BMW X3 3.0 xDrive28i (F25) (A).	[A] HOW MEI KWAN
3	06 Jan 2022 23:28	Clm Created	Reg No: SMM3115K. Acct Date: 2022/01/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ)	[A] HOW MEI KWAN
4	06 Jan 2022 23:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/17	[A] HOW MEI KWAN
6	06 Jan 2022 23:28		Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Jan 2022 23:28	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	06 Jan 2022 23:28	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Jan 2022 23:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	06 Jan 2022	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Jan 2022 09:48		Acct Time:13:00:00->13:45:00.	[I] AIG OneClaim Integration User
12	11 Jan 2022 12:07		Rep:1137->13000310.	[A] HOW MEI KWAN
13	12 Jan 2022 12:03	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	18 Jan 2022 08:07	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
15	14 Jun 2022 01:58	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
16	06 Jul 2022 15:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	06 Jul 2022 15:11	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	06 Jul 2022 15:11	Clm Dtl Modified	JPJ Reg. Date: -> 2011/11/01.	[A] JOANNE LEE KHANG MIN
19	06 Jul 2022 15:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	07 Jul 2022 10:13	Adj Mandate Request	Cur.Req:13512.45:Liability: $100\%(B28)$ *Quantum: (a)CORw/GST: \$12,305.00 + (b)LOR(8days x \$15 0.00): \$1,200.00 + (c)Search fee: \$7.45 = Total: \$13,512.45 *6recommendation repair days + 1Sund ay + 1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
21	27 Jul 2022 11:11	-	Next Rpt:Final Rpt.Due Date:2022/01/17	[I] MdNoor, Norsiah
22	27 Jul 2022 11:11		Approved:13512.45.	[I] MdNoor, Norsiah
		e From	Date To Audit Type None	Go
AC	TIVITY			
	record			
Ma	rimon	Billing for th	is case - Transaction History	
			Co Name	Amount
L L	Bill Ref N	lo Bill Da	te Bill Type Acc Type Acc Name (Branch) Ref 1 Ref 2	Amount

Motor LKK Auto AIG Asia SMM3115K SMH4919C

2755536 06 Jan 2022 TP Case

	23:36:01	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2756389	11 Jan 2022 09:44:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMM3115K	Low, Xianyu	xx.xx
2814712	06 Jul 2022 15:11:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SMM3115K	SMH4919C	11.00