



DICKSON GROUP
Your Trusted Automotive Solutionist

DICKSON AUTO CARE CENTRE PTE LTD
29 UBI ROAD 4, DICKSON AUTO CENTRE
SINGAPORE 408619
TEL: 6668 1122 | FAX: 6668 1123

Our Ref: SKH2996R
Accident Date: 2-Jan-22

9-Feb-22

ATTENTION: Hsiao Tong (LKKAUTO)
Email: chewht@lkkauto.com

LONPAC INSURANCE BHD
300, Beach Road
07 The Concourse #17-04,
199555

CLAIMANT: DICKSON AUTO CARE CENTRE PTE LTD
ACCIDENT INVOLVING SKH2996R& YM5797L AT UPPER SERANGOON ROAD ON 2 JAN 2022.

We would like to claim damages against your insured in connection with a road accident involving our client's motor registration number and motor vehicle registration number driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti. (LUMP SUM)	\$	6,206.00
2) RENTAL (\$120 x 14 days)	\$	1,680.00
TOTAL:	\$	<u>7,886.00</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our Insured
- 2) Repairer's Invoice

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

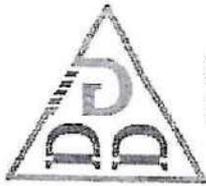
Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to admin@dacc.com.sg or call us at 6668 1122 directly.

Yours Faithfully,



Poon Heng Cheong
Dickson Auto Care Centre Pte Ltd
Deputy GM - Aftersales



DICKSON GROUP
Your Trusted Automotive Solutionist

Dickson Auto Care Centre Pte Ltd
29 Ubi Road 4, Dickson Auto Centre,
Singapore 408619
Tel: 6668 1122 | Fax: 6668 1123
24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg
Co. Reg. No: 201921404K

AUTHORISATION TO ACT

I/We, Kong Kian Hau of S7581816E
(Full name of claimant) (NRIC Number)
owner of MAZDA 3 hereby authorized **DICKSON AUTO CARE CENTRE PTE LTD,**
(Make & Model)
("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss
of use for my/our vehicle number SKH 2996R that was damaged pursuant to the accident
occurred on 2 JANUARY 2022 at Upper Serangoon Road involving vehicle
(Date of accident) (Location of accident)
number YM 5797L.

I/We further authorise the Workshop to settle my/our above mentioned claim in a manner that they deem fit
and The Workshop is further authorised to receive payment further to settlement of my/our claim with
payment cheque being made in favour of **DICKSON AUTO CARE CENTRE PTE LTD.**

The settlement **The Workshop** may reach on my/our behalf is on without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that **The Workshop** may disclose or share
my personal data to any authorized service providers whom **The Workshop** would necessarily need to
cooperate, interact or work in one way or another in serving me or meeting my requests.

*If I we are not able to recover full amount for the repair cost front the 3rd Party's Insurance Company in 6 (six)
months time front Invoice Date, **DICKSON AUTO CARE CENTRE PTE LTD (DACC)** shall bill to you/your
Company for the balance/full amount of the repair cost. DACC will close this case without prior notice If we
are unable to recover within 2 years.*

I/We understood the explanation done by DACC.

Dated this 4 day of 1 (month) 2022 (year)

(Claimant signature)

X

Signed by Claimant
With Co's stamp for vehicle under Co's name)

X

Signed by Dickson Auto Care Centre Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025316
DATE : 01 April 2022

DISCHARGE VOUCHER

I/We, KONG KIAN HAU confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YM5797L the sum of Singapore Dollar Seven Thousand Five Hundred Only (**\$7,500.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKH2996R and YM5797L on 02/01/2022 along/at UPPER SERANGOON ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONG LIAN HUA AND/OR SEE ENG KIAT (SHI YING JIE)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**DICKSON AUTO CARE CENTRE PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

6 April 2022

.....
Signature of vehicle owner/Date

Kong Kian Hau / 6 April 2022

.....
Name of vehicle owner /Date



DICKSON GROUP
Your Trusted Automotive Solutionist

Dickson Auto Care Centre Pte Ltd

Address: 29 Ubi Road 4, Singapore 408619
Tel No: 6668 1122 Fax No: 6668 1123
24/7 Roadside Assistance: 6668 1129
Email: enquiry@dicksonautocarecentre.com.sg
GST Reg. No.: 201921404K Company Reg. No.: 201921404K

Tax Invoice

LONPAC INSURANCE BHD
300, Beach Road, 07 The Concourse
#17-04
Singapore 199555
Tel: 6250 7388

Inv No. : INV22020102
Date : 09 Feb 2022
Ref : SKH2996R
Currency : SGD
Terms : COD
Invoiced By : Mahirah

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	LUMP SUM - SKH2996R	1.00		5,800.00	0.00	5,800.00
2	RENTAL - 14 DAYS x \$120	14.00		112.15	0.00	1,570.10

Payment by cheque to be crossed and made payable to Dickson Auto Care Centre Pte Ltd
Transfer to bank account: DBS 072-021-5168
Paynow to company UEN: 201921404K

Subtotal : S\$ 7,370.10
Adjustment : -S\$ 0.01
GST 7.0% : S\$ 515.91
Total : S\$ 7,886.00

I agree to the remarks and price as listed above and affirm that the goods are received in good condition.

For **Dickson Auto Care Centre Pte Ltd**



(Customer's Signature and Company Stamp)

(Authorised Signature)

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **6151**

Invoice No: **WPLIN 5892**

Hirer's Vehicle No: _____

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS Name: (as in I/C) <u>KONG KIAN HAU</u> NRIC / FIN No: <u>S7581816E</u> Address (Res): <u>30, JANSEN RD. S(548433)</u> Name & Address of Employer: _____ <u>PRESIDENT SOCIETY</u> Occupation: <u>Engineer</u> Driving Exp: _____ Singapore Driving Licence No: <u>S7581816E</u> Issue Date: <u>29/3/2008</u> Date of Birth: <u>26/2/75</u> Tel: (O) _____ (R) _____ HP: <u>97698983</u>	Vehicle No: <u>SK 4693R</u> Replace Veh No: _____ Mileage Out: <u>88231</u> Mileage Out: _____ Make & Model: <u>MAZDA 3</u> Auto / Manual Out : Date <u>10/1/22</u> Time: <u>1320</u> HIRE / PERIOD EXPIRY Time: _____ NON-WAIVER EXCESS=\$ <u>2000/-</u>																																																												
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>LIEN MARLLY</u> NRIC / FIN No: <u>S2700633G</u> Address (Res): <u>30, JANSEN RD. S(548433)</u> Occupation: <u>ABBOT SOCIETY</u> Driving Exp: _____ Singapore Driving Licence No: <u>S2700633G</u> Issue Date: <u>04/08/2003</u> Date of Birth: <u>16/08/1966</u> Tel: (O) _____ (R) _____ H/P: <u>9358 8778</u>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">CHARGES</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td><u>14</u> @\$ <u>120</u> per day</td> <td></td> <td><u>\$1680 -</u></td> </tr> <tr> <td>Weekly</td> <td>@ \$ _____ per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$ _____ per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$ _____ per hour</td> <td></td> <td></td> </tr> <tr> <td>Extension</td> <td>@ \$ _____</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB-TOTAL \$</td> <td></td> <td></td> </tr> </tbody> </table>	CHARGES				Daily	<u>14</u> @\$ <u>120</u> per day		<u>\$1680 -</u>	Weekly	@ \$ _____ per week			Monthly	@ \$ _____ per month			Hours	@ \$ _____ per hour			Extension	@ \$ _____			Delivery/Collection Service				SUB-TOTAL \$																															
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VEHICLE CHECK LIST INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS RIGHT FRONT TOP LEFT MISSING / FAULTY ACCESSORIES / PARTS REMARKS: _____	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="10">PETROL LEVEL</th> </tr> </thead> <tbody> <tr> <td>Out</td><td>E</td><td>1/8</td><td>1/4</td><td>3/8</td><td>1/2</td><td>5/8</td><td>3/4</td><td>7/8</td><td>F</td> </tr> <tr> <td>In</td><td>E</td><td>1/8</td><td>1/4</td><td>3/8</td><td>1/2</td><td><u>5/8</u></td><td>3/4</td><td>7/8</td><td>F</td> </tr> <tr> <td colspan="10">Fuel</td> </tr> <tr> <td colspan="10">Traffic / Parking Fines</td> </tr> <tr> <td colspan="2" style="text-align: right;">TOTAL CHARGES \$</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> Hirer's Signature Additional Driver's Signature _____	PETROL LEVEL										Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	In	E	1/8	1/4	3/8	1/2	<u>5/8</u>	3/4	7/8	F	Fuel										Traffic / Parking Fines										TOTAL CHARGES \$									
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I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>24/1/22</u>	<u>1535</u>	<u>88478</u>		

SIGNATURE OF HIRER/DRIVER

Invoice

KONG KIAN HAU

Invoice No : WPLIN0005892
Invoice Date : 24/1/2022
Due Date : 24/1/2022
VHA No : 6151
Referral ID : D027

Description :	Amount
Rental for 14 Day/s @ \$120 per Day \$	1,680.00

Vehicle No : SLC4693R

Vehicle Description : Mazda 3 1.5 A

Rental Period : 10/01/2022 to 24/01/2022

Total Amount Payable : \$ 1,680.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 April 2022 3:54 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$7,500.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 29 March 2022 2:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 25 March 2022 2:24 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Your ref: **21/22/22/VC05/025316**
Our ref : CC4/LPC22000208/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM5797L(LONPAC) AND SKH2996R(TP) ON 02/01/2022

We refer to the above matter.

We have highlighted to your good office on 28/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "**DICKSON AUTO CARE CENTRE PTE LTD**" at **\$7,606.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,432.83	\$ 6,206.00 (\$5,800.00 + 7%GST)
2. Loss of Rental (14days x 120.00)	\$ 1,680.00	\$ 1,400.00 (14days x \$100.00)
Total	\$ 27,112.83	<u>\$ 7,606.00</u>

Market Value	: \$20,000.00 (est)
LTA Rebate	: \$14,172.00 (est)
Nett Value	: \$ 5,828.00 (est)

Surveyor recommended 12days for repair + 1Sunday +1PRS =14days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 28 January 2022 4:48 PM

To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SKH 2996R at M/s DICKSON AUTO CARE CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, January 6, 2022 5:56 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 6 January 2022 5:47 PM

To: ONG LI LI <llong@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316 LKK REF : CC4/LPC22000208/ps3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, January 6, 2022 4:24 PM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316

Dear Sir / Mdm,

Thank you for your assignment.

Repiarer arrange on 07-01-22.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 January, 2022 2:34 PM
To: DACC Mahirah <mahirah@dacc.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Siew Ying <siewying@dacc.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg
Subject: RE: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316

Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Please liaise with LKK Auto Consultants Pte LTd

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Thursday, 6 January 2022 2:28 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Siew Ying <siewying@dacc.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg
Subject: THIRD PARTY CLAIM - SKH2996R

Dear Sir/Madam,

I would like to make a **TP claim** for the following vehicle:

- Survey Type : New Survey
- Vehicle to be surveyed : SKH2996R
- Vehicle insured by Lonpac: YM5797L
- Date of Accident : 2 JAN 2021
- Date of Survey: 7 JAN 2021, FRIDAY
- Name of Workshop : DICKSON AUTO CARE CENTRE
- Address of Survey Location : 29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
- Name of Contact Person : MR POON
- Contact Number : +65 9011 5602

Here are our operating hours:

Monday - Friday : 8.30am to 5.30pm

Saturday : 8.30am to 12.30pm

Sunday & Public Holiday : Closed

Please find attached the repair quotation as well as the GIA report.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank you,

MAHIRAH

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

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