

RE: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 1/6/2022 4:24 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Repiarer arrange on 07-01-22.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>**Sent:** Thursday, 6 January, 2022 2:34 PM**To:** DACC Mahirah <mahirah@dacc.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>**Cc:** Siew Ying <siewying@dacc.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg**Subject:** RE: THIRD PARTY CLAIM - SKH2996R Our Ref: 21/22/22/VC05/025316

Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Please liaise with LKK Auto Consultants Pte LTD

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Thursday, 6 January 2022 2:28 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Siew Ying <siewying@dacc.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg
Subject: THIRD PARTY CLAIM - SKH2996R

Dear Sir/Madam,

I would like to make a **TP claim** for the following vehicle:

- Survey Type : New Survey
- Vehicle to be surveyed : SKH2996R
- Vehicle insured by Lonpac: YM5797L
- Date of Accident : 2 JAN 2021
- Date of Survey: 7 JAN 2021, FRIDAY
- Name of Workshop : DICKSON AUTO CARE CENTRE
- Address of Survey Location : 29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
- Name of Contact Person : MR POON
- Contact Number : +65 9011 5602

Here are our operating hours:

Monday - Friday : 8.30am to 5.30pm
Saturday : 8.30am to 12.30pm
Sunday & Public Holiday : Closed

Please find attached the repair quotation as well as the GIA report.

Do let us know should you require any other information.

We look forward to hearing from you soon.

Thank you,

MAHIRAH
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | D: 6668 1112 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

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