

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 6 January, 2022 3:36 PM
To: sa2@vertex.sg; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D207683/C02/GBL1558P/TANKW / FW: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

[Strictly Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

LOU - \$60

LOR - \$100

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Raymond Ting <sa2@vertex.sg>
Sent: Thursday, 6 January 2022 3:34 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207683/C02/GBL1558P/TANKW / FW: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

Please ignore previous email.

Kindly assign motor surveyors Steve Chen (LKK) to attend pre-repair survey.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Please arrange survey on 07/01/2022@1-3PM. Owner waiting.

Thank You.

Regards,
Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Raymond Ting" <sa2@vertex.sg>
Sent: 1/6/22 3:32 PM
To: "Tan Kian Wei Billy" <billy.tan@sg.cntaiping.com>
Cc: "Claims Dept of CTI" <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207683/C02/GBL1558P/TANKW / FW: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

Hi Billy,

Kindly assign motor surveyors Steve Chen (LKK) to attend pre-repair survey.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Please arrange survey on 06/01/2022@1-3PM. Owner waiting.

Thank You.

Regards,
Raymond Ting

Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Tan Kian Wei Billy" <billy.tan@sg.cntaiping.com>

Sent: 1/6/22 11:34 AM

To: "sa2@vertex.sg" <sa2@vertex.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207683/C02/GBL1558P/TANKW / FW: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL1558P & SLU8640Y on 28/12/2021

We refer to your email of 06/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 6 January 2022 11:26 AM

To: sa2@vertex.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207683/C02/GBL1558P/TANKW / FW: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

Without Prejudice

Dear Billy,

Please conduct PRS for SLU8640Y.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Raymond Ting <sa2@vertex.sg>
Sent: Thursday, 6 January 2022 11:21 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Chong Boon Sen,

Attached here are the GIA report for your reference.

GIA report password: SLU8640Y1251Z

We will forward to you estimate once available.

Kindly arrange survey on 07/01/2022@1-3PM, owner waiting.

Thank you.

Regards,

Raymond Ting
Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

From: "Claims Dept of CTI" <claimsdept@sg.cntaiping.com>

Sent: 1/6/22 9:24 AM

To: "sa2@vertex.sg" <sa2@vertex.sg>

Subject: RE: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

Without Prejudice

Dear Sir,

Not able to open using password.

Kindly provide accident timing to process pri.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Raymond Ting <sa2@vertex.sg>
Sent: Wednesday, 5 January 2022 12:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING SLU 8640 Y AND YOUR INSURED GBL 1558 P DATED ON 28/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly assist the liability clearance for the above mentioned case. We propose for 100% settlement in our client favour.

Please let us know who is the OIC we shall liaise.

To avoid dispute during finalization, we propose for LOU/LOR at \$80/\$100 per day.

Attached here are the GIA report for your reference.

GIA report password: PWSLU8640Y1215Z

We will forward to you estimate once available.

Kindly arrange survey.

Thank you.

Regards,

Raymond Ting
Vertex Euro Motors Pte Ltd | SEAT Authorised Dealer
SEAT CENTRE SINGAPORE
3 Ubi Road 4 Singapore 408608 | Tel: +65 6742 9368

