

**RE: CHINA-OD SJZ 9661C DOA: 25/12/2021**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Thu 20/1/2022 2:53 PM

To: AutoInsure (Claims) &lt;claims01@autoinsure.com.sg&gt;

Cc: Shiau Chan (LKKAuto) &lt;siewsc@lkkauto.com&gt;; SUR &lt;sur@lkkauto.com&gt;

Dear Siew,

Please proceed to repair the insured vehicle **SJZ 9661C at repair cost capped within \$15,000/- base on surveyor marking, whichever lower** (Excess \$0/-).

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AutoInsure (Claims) <claims01@autoinsure.com.sg>**Sent:** Thursday, 20 January 2022 2:47 PM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Cc:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: CHINA-OD SJZ 9661C DOA: 25/12/2021**WITHOUT PREJUDICE**

Dear Denise,

We refer to the above matter and email below.

Kindly inform that we will undertake the repair cost capped within \$15,000.00 of the said vehicle.

Please let us have your confirmation soon.

Thank You.

Best Regards,

**MH Siew**

Estimator

M: (65) 9352 1129

T: (65) 3157 2631

E: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)**Main Branch** | Branch West | Branch East

Auto Insure Pte Ltd (Biz:201437380M)

6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

e: [enquiry@autoinsure.com.sg](mailto:enquiry@autoinsure.com.sg)

[Website](#) / [General Enquiry](#) / [Facebook](#) / [Instagram](#)



On Wed, Jan 19, 2022 at 11:25 AM Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)> wrote:

Dear Siew,

Refer to our conversation, please check if can repair within \$15,000/-.

Meanwhile, please provide the foreseen supplementary parts/prices list.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AutoInsure (Claims) <[claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)>

**Sent:** Wednesday, 19 January 2022 9:43 am

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: CHINA-OD SJZ 9661C DOA: 25/12/2021

**WITHOUT PREJUDICE**

Dear Shiau Chan,

We refer to the above matter and email below.

Please be informed that we are unable to undertake the repair within the repair limit as it was insufficient to repair the said vehicle.

Kindly treat this case as total loss.

Thank You.

Best Regards,

**MH Siew**

Estimator

M: (65) 9352 1129

T: (65) 3157 2631

E: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

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[Website](#) / [General Enquiry](#) / [Facebook](#) / [Instagram](#)



On Thu, Jan 13, 2022 at 12:08 PM Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Siew,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SJZ 9661C at repair cost not more than \$13,000.00 or whichever lower on part by part basis (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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