

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 March 2022 2:20 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Chan, Shu Hui Agnes'
Subject: RE: LKK/AL(veh IN) \ CMTD2200072/AGC(nr) - RE: ACCIDENT VEHICLE NO. SKQ5699G AND GBH7334A ON 06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE
Attachments: LKKPhotosIn6_compressed.pdf; SKQ 5699G LTA.pdf; SKQ 5699G PRELI ADVISED.pdf; SKQ5699G ESTIMATE.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SKQ 5699G
Date of survey: 6/1/2022
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 10 January 2022 9:25 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>
Subject: RE: LKK/AL(veh IN) \ CMTD2200072/AGC(nr) - RE: ACCIDENT VEHICLE NO. SKQ5699G AND GBH7334A ON 06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE

Dear Agnes,

Please be informed that we have inspected the vehicle SKQ 5699G on 6.1.2022.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 6 January 2022 2:11 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;
'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: RE: LKK/AL(veh IN) \ CMTD2200072/AGC(nr) - RE: ACCIDENT VEHICLE NO. SKQ5699G AND GBH7334A ON
06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim
related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 6 January, 2022 1:58 PM

To: Janet Tan <sltanjanettan@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;
'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Chan, Shu Hui Agnes
<agnes.chan@sompo.com.sg>

Subject: LKK/AL(veh IN) \ CMTD2200072/AGC(nr) - RE: ACCIDENT VEHICLE NO. SKQ5699G AND GBH7334A ON
06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE

Without Prejudice

Our Reference: CMTD2200072/AGC

Your Reference: SKQ5699G

Hi Janet,

We acknowledged receipt of your claim documents and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey
the above vehicle.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SKQ5699G** a without Prejudice and any admission of liability
basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Janet Tan <sltanjanettan@gmail.com>

Sent: Thursday, January 6, 2022 12:45 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: ACCIDENT VEHICLE NO. SKQ5699G AND GBH7334A ON 06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims Dept,

We act for **MR. MUHAMMAD FIRDOUS BIN HANIFF** the owner of motor **SKQ5699G**, who has appointed us to act on their behalf to claim against your insured's vehicle no. **GBJ7334A**. In regard to the road traffic accident **on 06012022 0900 HRS ALONG TPE TOWARDS PIE BEFORE LOYANG AVE.**

I also enclosed the video together with a GIA report, LTA searching receipt for your reference.

Please be informed that the said motor-vehicle can be inspected at:-

YSK Auto Workshop

1 Kaki Bukit Avenue 6 @Autobay #01-71

Singapore 417883

Contact PIC: Mr. Danny Yeo

HP# 9640 2541

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any interviewing Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks & regards,
Janet Tan
YSK Auto Workshop
HP# 9248 1057