

Elaine (LKK Auto)

To: Choo, Thelma
Cc: Teo, Grace; Denise Tay (LKKAuto); 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR
Attachments: GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; SMO-LKKInvoice-AC2202399.pdf

Dear Thelma,

Enclose Survey Report of SMP 6474M.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Tuesday, 26 April 2022 3:03 PM
To: Choo, Thelma; Admin-D (LKKAuto); assignments; SUR; Reports (LKKAuto)
Cc: Teo, Grace
Subject: Re: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Dear Thelma,

We are in the midst of preparing the report.

Dear Report Team,

Please expediate

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>

Sent: Tuesday, 26 April 2022 2:48 pm

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Dear Denise,

We refer to the above and your email below

Please let us have the finalized Survey report

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, April 12, 2022 10:29 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed documents for **SMP 6474M**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Monday, 10 January 2022 1:04 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMM 9604B on 06.01.2022.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 6 January 2022 11:34 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 6 January, 2022 11:24 AM

To: Accounts <srautoworks.claims@gmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/AL \ Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Without Prejudice

Our Reference: CMTD2200001/THE

Your Reference: SMP6474M

Hi Jesski,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SMP6474M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Accounts <srautoworks.claims@gmail.com>**Sent:** Thursday, January 6, 2022 11:20 AM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>**Subject:** RE: Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

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Dear Grace,

I have spoken to Thelma, G13 will be withdrawing this case.
Vehicle is currently in our workshop .

Kindly arrange PRI **(LKK Auto Consultants ADRIAN LING)**

Thank you.

Best Regards,

Jesski Low**SR AUTOWORKS PTE LTD**

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: srautoworks.claims@gmail.com

From: [Teo, Grace](#)**Sent:** Thursday, 6 January 2022 11:17 AM**To:** [Accounts](#); [Choo, Thelma](#)**Subject:** Reminder PRI \ CMTD2200001/THE - SMM9604B & SMP6474M ACC ON 30.12.21 | PRI ARRANGEMENT FOR

Without Prejudice

Hi Jesski,

We refer to our email of 05/01/22.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Wednesday, January 5, 2022 8:25 AM

To: Accounts <srautoworks.claims@gmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2200001/THE; PRI ARRANGEMENT FOR SHC 5795 X

Our Reference: CMTD2200001/THE

Your Reference: SMP6474M

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 05/01/2022

Attention:

M/S SR AUTOWORKS PTE LTD

Hi Jesski,

ACCIDENT INVOLVING SMM9604B & SMP6474M ON 30.12.2021

We refer to your Notice of Accident dated 04/01/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Accounts <srautoworks.claims@gmail.com>
Sent: Tuesday, January 4, 2022 4:34 PM
To: Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Sompo Ref: CMTD2200001/THE; PRI ARRANGEMENT FOR SHC 5795 X

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Dear Thelma,

Sorry kindly ignore the previous email sent and refer to this one instead.

Dear All ,

*Our Client –SMP 6474 M
Your Insured –SMM 9604 B
DOA – 30/12/2021*

*We refer to the above mentioned case.
If you have any queries thereof, please contact us*

Thank you.

Best Regards,

Jesski Low



SR AUTOWORKS PTE LTD
Co. & UEN. No.: 202143122R
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: srautoworks.claims@gmail.com

From: [Choo, Thelma](#)
Sent: Tuesday, 4 January 2022 4:14 PM
To: [Accounts](#)
Cc: [Teo, Grace](#)
Subject: RE: Sompo Ref: CMTD2200001/THE; PRI ARRANGEMENT FOR SHC 5795 X

Without Prejudice

Dear Jeski,

We refer to your email below

Based on our Insured Statement he did not mentioned your client's vehicle being involved in the accident, we also had spoken to our Insured and he confirmed that there was no Taxi involved too.

Please provide us the evidence to enable us to assess.

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Accounts <srautoworks.claims@gmail.com>
Sent: Tuesday, January 4, 2022 2:45 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PRI ARRANGEMENT FOR SHC 5795 X

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Dear All ,

Our Client –**SHC 5795 X**
Your Insured –**SMM 9604 B**
DOA – 30/12/2021

We refer to the above mentioned case.
If you have any queries thereof, please contact us

Thank you.

Best Regards,
Jesski Low



SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

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