

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 5 January, 2022 5:28 PM
To: Ashlyn Chng
Cc: assignments@lkkauto.com; Admin A
Subject: FW: SNM22D200106/C02/PC821S/TAYHP / FW: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 @12.05 (VEH GROUNDED)
Attachments: SLP4767T DOA04012022.pdf

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with INCHCAPE to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, January 5, 2022 5:01 PM
To: Ashlyn.Chng@inchcape.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM22D200106/C02/PC821S/TAYHP / FW: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 @12.05 (VEH GROUNDED)

Without Prejudice

Dear Irene,

Please conduct PRS for SLP4767T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 5 January 2022 4:20 pm
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 @12.05 (VEH GROUNDED)

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From: Ashlyn Chng
Sent: Wednesday, 5 January 2022 10:00 am
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 (VEH GROUNDED)

Hi Boon Sen,

Please refer to attached report for your perusal.

Thank you.

Regards,
Ashlyn

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 5 January 2022 9:39 am
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 (VEH GROUNDED)

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Without Prejudice

Dear Sir,

Pls amend your accident timing.

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Thank you

Chong Boon Sen
Claims Department

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, 4 January 2022 4:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (MY) - Accident involving SLP4767T & PC821S DOA: 04/01/2022 (VEH GROUNDED)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **PC821S** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
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2 Pandan Crescent
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