

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 25 May 2022 10:03 AM
To: 'MTPRI'; assignments; SUR; Lee Bee Gan Ashlene Tosia (Strides Automotive Services Pte Ltd)
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)'; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)'
Subject: Preliminary Report for Approval: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW
Attachments: SLG2515P IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SLG 2515P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 6 January 2022 9:44 AM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>
Subject: RE: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 6 January, 2022 9:38 AM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

Ref: TBA

Dear Ms Summer

Kindly survey on " Without Prejudice" basis.

TP: SLG2515P
Insured: SMB1467R
Workshop: JL Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]

Sent: 05 January 2022 12:58

To: MTPRI

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); Rachel Wu; jlperfectautowork@gmail.com

Subject: FW: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Wednesday, January 5, 2022 12:30 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022

Dear Sir / Madam,

We are instructed by **Heritage Auto Capital Pte Ltd** to notify you of a road traffic accident on **01/01/2022** at about **00:05 hours** at/along **Junction of Middle Road And North Bridge Road** involving our client's/customer's vehicle registration number **SLG2515P** and vehicle registration number **SMB1467R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SLG2515P is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875