

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 27 May 2022 10:37 AM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd)
Cc: MTPRI
Subject: RE: Preliminary Report for Approval: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

Dear Ashlene,

Have any status?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Wednesday, 25 May 2022 10:06 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Cc: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>
Subject: FW: Preliminary Report for Approval: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

Dear Buses (claims) colleagues,

FYNA
(BUS/01/22/5002)

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 25 May 2022 10:03 am
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck

(Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Preliminary Report for Approval: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022
- Our Ref: D22/87/SMRT/RW

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SLG 2515P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 6 January 2022 9:44 AM

To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>

Subject: RE: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, 6 January, 2022 9:38 AM

To: assignments@lkkauto.com; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref:

D22/87/SMRT/RW

Ref: TBA

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SLG2515P

Insured: SMB1467R

Workshop: JL Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]

Sent: 05 January 2022 12:58

To: MTPRI

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); Rachel Wu; jlperfectautowork@gmail.com

Subject: FW: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022 - Our Ref: D22/87/SMRT/RW

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Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Wednesday, January 5, 2022 12:30 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims

<MotorClaims@msfirstcapital.com.sg>

Subject: SLG2515P (Pre-Inspection) / Your Vehicle : SMB1467R | DOA : 01/01/2022

Dear Sir / Madam,

We are instructed by **Heritage Auto Capital Pte Ltd** to notify you of a road traffic accident on **01/01/2022** at about **00:05 hours** at/along **Junction of Middle Road And North Bridge Road** involving our client's/customer's vehicle registration number **SLG2515P** and vehicle registration number **SMB1467R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SLG2515P is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875