Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Thursday, 31 March, 2022 3:27 PM

To: Jaslin Kok (LKK Auto) < <a href="mailto:jaslinkok@lkkauto.com">"> jaslinkok@lkkauto.com</a>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD RE: ACCIDENT INVOLVING SHB 5558U & SLA 4957R ON 01/01/2022 \*\*\* LKK REF: CC3/AIG22000175/Gra3 Our Ref:

TAX/01/22/2003/lg

Dear Jaslin,

We quantify our claim as follows:-

Total	\$3,258.76					
LTA Search Fee	\$7.00					
Loss of Income	\$480.00	(	8	days x	\$60.00	)
Loss of Rental	\$821.76	(	8	days x	\$102.72	)
Cost of Repair	\$1,950.00					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search
- 7) Scene photos (no cctv)

## Our hirer engaged his own lawyer to claim for his injury only.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Tan Lee Gek (Strides Automotive Services Pte Ltd)

Sent: Tuesday, 18 January 2022 2:01 pm

To: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

Cc: Admin A < admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB 5558U & SLA 4957R ON 01/01/2022 \*\*\* LKK REF: CC3/AIG22000175/Gra3 Our Ref:

TAX/01/22/2003/lg

Dear Jaslin,



Date: 3 1 20 22

Our Ref. No.:

# Letter of Authorisation

, MR. CHOO KWAI SING. (NRIC No.:) the
registered hirer / relief driver / taxi share driver of Strides taxi registration number
SHE 5558 U hereby authorise Strides Automotive Services Pte Ltd
("AutoSvs") to deal with all matters arising out of the accident between my taxi and Private Car Sha 4957 R happened on 01-01-2022 along Balestier Rd Time: 1650 hs
(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.
Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.  Name  Name  NRIC No.  Tel No.
Address

# **AUTHORIZATION TO ACT**

# (AIG Asia Pacific - Express Third Party Claim)

I, <u>STRIDES TAXI PTE LTD</u> (the third party claimant") of <u>BLK 60 WOODLANDS</u>

INDUSTRIAL PARK E4 (S) 757705 (address), owner of <u>SHB 5558U</u> (vehicle no.) hereby authorize <u>STRIDES AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHB 5558U</u> that was damaged pursuant to the accident which occurred on <u>01/01/2022</u> (date) along <u>Balestier Rd</u> (location) involving vehicle no/s <u>SLA 4957R</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of fund (month) 2000 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>STRIDES AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,550.00</u> (Global Sum) for vehicle no. <u>SHB 5558U</u> that was damaged pursuant to the accident which occurred on <u>01/01/2022</u> (date) along <u>Balestier Rd</u> (location) involving vehicle no/s <u>SLA 4957R</u>.

This is pursuant to the inspection conducted on 04/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 5558U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SHB">SHB</a></a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 2000 (year)

LKK X60

Signed by appointed surveyor

Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's clain or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

RECEIVED

2 3 FEB 2022

SMRT AUTOMOTIVE SERVICES PTE LTD Claims & Insurance Agency

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

# Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 199004280Z Invoice No. : IV220300378

Date : 22.03.2022 Vehicle No. : SHB5558U

Your Ref No. : TAX/01/22/2003

Our Ref No. : 24113556 Terms : 30 Days

Description	Qty	Cost	Add %	/ (Discount) Amount		Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$	1,950.00
			GRAN	D TOTAL	\$	1,950.00

#### Remark:

Make/Model : PRIUS4
Accident Date : 01.01.2022

#### Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD

Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Authorised Signature for Strides Automotive Serv

for Strides Automotive Services Pte. Ltd.



### **MEMORANDUM**

To:

Claims Dept

Our Ref:

TAX/01/22/2003

From:

Strides Taxi Pte Ltd

Date:

20th January 2022

## ACCIDENT ON 01/01/2022 INVOLVING SHB 5558U & SLA 4957R ALONG **BALESTIER RD TOWARDS MOULMEIN RD**

This is to confirm that the daily rental rate for SHB 5558U is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely STRIDES TAXI PTE LTD



STRIDES

Laid Up Report

Accident Start Date: 07/12/2021

Accident End Date : 20/01/2022

Date Generated: 20/01/2022

User Name : LeeGek

Date and Time (Repair Completed) 10/01/2022 9:32 AM Date and Time (Accident Repair) 01/01/2022 5:45 PM Job Card Number 24113556 Vehicle Model PRIUS4 Vehicle Make TOYOTA Strides Taxi Pte Ltd Company Type Case Reference Number Vehicle Registration Number SHB5558U TAX/01/22/2003

A Singapore Government Agency Website

**Enquire Vehicle-Related Transaction History** 

Transaction History Details

Log Date/Time:

04 Jan 2022 / 09:39:56

Asset Type: Asset ID:

User ID:

Vehicle

SLA4957R

18/32 Insurance Enquiry (GIRO Payment)

18.32 Insurance Епции у толь — — — ESASBAHO - BALQISH BINTE ABDUL HALIL

Transaction Amount:

\$7,49

Channel:

Business Transaction Reference No.:

External Agency

20220104093956889220

Search Date / Time:

Transaction Type:

01 Jan 2022 16:50:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE- LTD.

Information displayed is correct as at the log date and time

**Enquire Related Logs** 

Back to List

## Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 24 January 2022 12:55 PM

**To:** pekchoonhock@gmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SLA 4957R & SHB 5558U ALONG/AT BALESTIER ROAD ON

01/01/2022

Our Ref: CC3/AIG22000175/Gra3

#### PEK CHOON HOCK - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

## ACCIDENT INVOLVING SLA 4957R & SHB 5558U ALONG/AT BALESTIER ROAD ON 01/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 5558U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as your vehicle was changing lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Merimen e-Claims 6/3/22, 12:55 PM

# **Print Received Message**

This mail is associated with:

\*SHB5558U (0710656897SG) [SLA4957R]

TP STRIDES TAXI PTE LTD Jan 1 2022 4:00PM [Pek Choon Hock] Strides Automotive Services Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 25/05/2022 09:31 From AM.

LKK HQ To

Subject Alert - Adj Mandate Approved (S\$3026.04) - SHB5558U - Claim Handler: Yong, Joanne

Approved:3026.04.			