

Meng Yan (LKK Auto)

From: Peng Peng <peng.peng@sg.cntaiping.com>
Sent: Wednesday, 5 January, 2022 4:14 PM
To: admin-a@lkkauto.com; Meng Yan (LKK Auto)
Cc: carine.yeo@borneomotors.com.sg
Subject: New Assignment - ACCIDENT INVOLVING VEHICLES SLV 86 U & POLICY NO DEPASNA00002202107 ON 31.12.2021 - CTI REF: SNE22D200001
Attachments: SLV86U_ESTIMATE.pdf; SLV86U_WHOLE SET.pdf
Importance: High

Dear Yan,

We are in receipt of a claim notification involving third party vehicle SLV86U.

Kindly assist us to do a survey on without prejudice basis.

I copied Carine of Borneo Motor in this email so you side can make arrangement with her directly.

Please let us hear from you soonest.

Thanks and Best Regards

Peng Peng
Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6882 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, January 5, 2022 4:06 PM
To: Peng Peng <peng.peng@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: RE: PUBLIC LIABILITY CLAIM - ACCIDENT INVOLVING VEHICLES SLV 86 U & POLICY NO DEPASNA00002202107 ON 31.12.2021 - SNE22D200001

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Peng Peng,

Thank You for your email.

Yes please, kindly arrange LKK to contact us for an appointment to have the vehicle surveyed.

Thank You
Carine Yeo

From: Peng Peng <peng.peng@sg.cntaiping.com>
Sent: Wednesday, 5 January 2022 4:03 pm
To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Subject: RE: PUBLIC LIABILITY CLAIM - ACCIDENT INVOLVING VEHICLES SLV 86 U & POLICY NO
DEPASNA00002202107 ON 31.12.2021 - SNE22D200001

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

===== WITHOUT PREJUDICE =====

Dear Carine,

Your email below refers.

Kindly be noted that your client is claiming against our insured's public liability policy and the protocol between motor policies is not applicable here.

That being said, if you have no objection, we will be appointing LKK to survey the third party vehicle.

For avoidance of all doubts, this email should in no case be construed as admission of policy liability or what so ever on our part. Claim settlement, if any, should be strictly based on insured's policy terms and conditions.

Kindly let us hear from you soon.

Thanks and Best Regards

Peng Peng
Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6882 | F: (65) 6222 1033

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 5 January 2022 3:33 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: PUBLIC LIABILITY CLAIM - ACCIDENT INVOLVING VEHICLES SLV 86 U & POLICY NO DEPASNA00002202107 ON 31.12.2021
Importance: High

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Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured, Chee Seng Fibreglass Product Co Pte Ltd, Policy Number DEPASN00002202107, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

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