

## Meng Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 5 January, 2022 3:13 PM  
**To:** Yao Tianhao; 'assignments'  
**Cc:** Claims Dept of CTI; Zhannie Tan Zhan Hong; Tan Meng Kiang; Linda Yeung Fook Mooi; Chang Su Peng; Shah Komal Navinchandra; Rusli Bin Ismail; Celestian M A Bangar; Li Ming; sur@lkkauto.com  
**Subject:** RE: SNM21D207714/C03/SJL8197G/TANKL / RE: accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

### WITHOUT PREJUDICE

Dear Albert,  
We refer to your email below.  
We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please submit a copy of your client's accident report.

Aside to LKK,  
Please refer to the email below & proceed to survey the third party vehicle.  
Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Yao Tianhao <yaoth@sbstransit.com.sg>  
**Sent:** Wednesday, January 5, 2022 12:29 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Zhannie Tan Zhan Hong <zhanhietan@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Chang Su Peng <changsp@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>  
**Subject:** Re: SNM21D207714/C03/SJL8197G/TANKL / RE: accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

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**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION:**

**PLS CALL**

Thanks and Regards,  
Tianhao  
Bus Safety (Investigation)

SBS Transit Ltd  
DID: 6383 7267  
Fax: 6283 1393

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 5 January 2022 12:15 pm  
**To:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Zhannie Tan Zhan Hong <[zhannietan@sbstransit.com.sg](mailto:zhannietan@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@comfortdelgro.com](mailto:lindayeung@comfortdelgro.com)>; Chang Su Peng <[changsp@sbstransit.com.sg](mailto:changsp@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>  
**Subject:** RE: SNM21D207714/C03/SJL8197G/TANKL / RE: accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

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**Without Prejudice**

Dear Tianhao,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, January 5, 2022 9:58 AM

**To:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Zhannie Tan Zhan Hong <[zhannietan@sbstransit.com.sg](mailto:zhannietan@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@comfortdelgro.com](mailto:lindayeung@comfortdelgro.com)>; Chang Su Peng <[changsp@sbstransit.com.sg](mailto:changsp@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207714/C03/SJL8197G/TANKL / RE: accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SBS3128Y.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Sent:** Tuesday, 4 January 2022 6:11 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Zhannie Tan Zhan Hong <[zhannietan@sbstransit.com.sg](mailto:zhannietan@sbstransit.com.sg)>; Tan Meng Kiang <[tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@comfortdelgro.com](mailto:lindayeung@comfortdelgro.com)>; Chang Su Peng <[changsp@sbstransit.com.sg](mailto:changsp@sbstransit.com.sg)>; Shah Komal Navinchandra <[shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg)>; Rusli Bin Ismail <[rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg)>; Celestian M A Bangar <[celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg)>; Li Ming <[liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg)>

**Subject:** accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

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Dear China Tai Ping,

**PLS REPLY ALL IN EMAIL**

Please be informed that an accident involving SBS Transit bus SBS3128Y and vehicle no: SJL8197G had taken place at/along Toh Guan Rd on 30/12/2021 at 2015hrs

2. TAC report was lodged, the Report number is: E00292022

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION:**

**PLS CALL**

SBST Workshop:

Ang Mo Kio Depot Workshop

Address: 15 Ang Mo Kio St 63

Singapore 569117

The person in-charge is: Shah, Celestian

Contact: 65529620

Emails of contact person: Li Ming - [liming@sbstransit.com.sg](mailto:liming@sbstransit.com.sg) Shah - [shahkn@sbstransit.com.sg](mailto:shahkn@sbstransit.com.sg) Celestian - [celestianbangar@sbstransit.com.sg](mailto:celestianbangar@sbstransit.com.sg) Rusli - [rusli@sbstransit.com.sg](mailto:rusli@sbstransit.com.sg) Zhannie Tan- [zhannietan@sbstransit.com.sg](mailto:zhannietan@sbstransit.com.sg) Tan Meng Kiang - [tanmk@sbstransit.com.sg](mailto:tanmk@sbstransit.com.sg)

Thanks and Regards,  
Tianhao  
Bus Safety (Investigation)

SBS Transit Ltd  
DID: 6383 7267  
Fax: 6283 1393

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SBS Transit Ltd [Registration No. 199206653M]

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