

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 5 January, 2022 2:52 PM
To: csongauto csongauto
Cc: assignments@lkkauto.com; Admin A
Subject: FW: SNM22D200100/C02/SJP743L/TAYHP / RE: PRI ARRANGMENT FOR VEHICLE: SJE1317K

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with C.S.ONG AUTO to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Wednesday, January 5, 2022 1:04 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: SNM22D200100/C02/SJP743L/TAYHP / RE: PRI ARRANGMENT FOR VEHICLE: SJE1317K

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We would like to engage LKK to conduct the PRI.

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Wednesday, 5 January 2022, 12:23:08 pm SGT, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA) 6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)

3. Ben Chua (FTA) 8. Adrian Ling (LKK)

4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)

5. Henry Ng (FTA) 10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, January 5, 2022 10:42 AM
To: csongauto csongauto <csongauto.claims@yahoo.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200100/C02/SJP743L/TAYHP / RE: PRI ARRANGMENT FOR VEHICLE: SJE1317K

Without Prejudice

Dear Irene,

Please conduct PRS for SJE1317K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Wednesday, 5 January 2022 10:30 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI ARRANGMENT FOR VEHICLE: SJE1317K

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Amended. Kindly send us a survey list to choose from

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Wednesday, 5 January 2022, 10:29:22 am SGT, csongauto csongauto <csongauto.claims@yahoo.com> wrote:

NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **04/01/2022**
at about **1040hrs** along **WOODLANDS CENTRE OPEN SPACE CARPARK**
involving our client's vehicle registration number **SJE1317K** and vehicle registration
number **SJP743L** driven by you or your authorised driver at the material
time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we
proceed to repair the damaged vehicle, please let us know within 2 working days of your
receipt of this notice whether you or your insurer would like to conduct a pre-repair
survey of the vehicle. If we do not receive any reply from you within the stipulated
timeline, our client / we shall proceed to repair the vehicle without further reference to
you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Wednesday, 5 January 2022, 09:44:29 am SGT, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Pls amend accident date to process pri.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Tuesday, 4 January 2022 5:14 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI ARRANGMENT FOR VEHICLE: SJE1317K

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Kindly send us a survey list to choose from

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047

Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Tuesday, 4 January 2022, 02:19:50 pm SGT, csongauto csongauto <csongauto.claims@yahoo.com> wrote:

NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **04/10/2022** at about **1040hrs** along **WOODLANDS CENTRE OPEN SPACE CARPARK** involving our client's vehicle registration number **SJE1317K** and vehicle registration number **SJP743L** driven by you or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com