

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 5 January, 2022 2:36 PM
To: Enquiry; sur@lkkauto.com; assignments@lkkauto.com; Nivitha (LKK Auto)
Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Without Prejudice

Hi Ms Wong

Thanks for reply

Hi LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Enquiry <enquiry@sh-motor.com>
Sent: Wednesday, January 5, 2022 1:44 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We would like to appoint Kenneth Kong (LKK) and pls arrange survey.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Tuesday, 4 January 2022 3:48 PM

To: enquiry@sh-motor.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Without Prejudice

Hi Ms Wong

Please let us have your choice of motor surveyor to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Pauline Tham

Sent: Tuesday, January 4, 2022 3:42 PM

To: enquiry@sh-motor.com

Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Without Prejudice

Dear Ms Wong,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Enquiry <enquiry@sh-motor.com>

Sent: Thursday, December 30, 2021 4:59 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

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Dear Mr Tan,

Any status?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, 29 December 2021 11:10 AM

To: 'Tan Kah Leong'

Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Dear Mr Tan,

Our Insured would like to know the status of liability urgently, pls revert.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Thursday, 23 December 2021 4:25 PM

To: enquiry@sh-motor.com

Cc: Claims Dept of CTI; Pauline Tham

Subject: RE: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Without Prejudice

Dear Ms Wong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, December 23, 2021 4:11 PM

To: enquiry@sh-motor.com; Pauline Tham <pauline.tham@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207514/C02/YM6778K/THAMYL / FW: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SBT3335K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Enquiry <enquiry@sh-motor.com>

Sent: Thursday, 23 December 2021 2:07 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident Involving our vehicle no : SBT3335K claiming TP vehicle no : YM6778K D.O.A. 23/12/2021

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Dear Sir/Madam,

We attach GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931