

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 5 January, 2022 10:57 AM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Cc:** Celine Fong (LKKAuto)  
**Subject:** FW: SNM22D200097/C02/SKA4415A/CHEESC / FW: REQUEST FOR PRS - SMT37K  
YOUR INSURED: SKA4415A DOA: 02.01.22

Hi Team

Please arrange Kenneth to survey.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Wednesday, January 5, 2022 10:40 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** Re: SNM22D200097/C02/SKA4415A/CHEESC / FW: REQUEST FOR PRS - SMT37K YOUR INSURED: SKA4415A  
DOA: 02.01.22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Chee,

Please arrange for Kenneth Kong to conduct the survey.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Wednesday, 5 January 2022, 10:31:28 am SGT, Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

Dear Steven

We refer to your email of 04/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA

6. BEN CHUA

2. GARY SOON

7. MOHD TAUFIKH

3. KENNETH KONG

8. NG YOU HAN

4. CHOW BO XIONG

9. STEVE CHEN

5. ADRIAN LING

10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

## Chee So Chow

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, January 5, 2022 9:08 AM  
**To:** [thh176@yahoo.com](mailto:thh176@yahoo.com); Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200097/C02/SKA4415A/CHEESC / FW: REQUEST FOR PRS - SMT37K YOUR INSURED: SKA4415A DOA: 02.01.22

Without Prejudice

Dear So Chow,

Please conduct PRS for SMT37K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>

**Sent:** Tuesday, 4 January 2022 2:49 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** REQUEST FOR PRS - SMT37K YOUR INSURED: SKA4415A DOA: 02.01.22

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295