

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 8 April 2022 12:16 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Gnoh, Pau Loong'
Subject: RE: LKK/AL \ CMTD2200026/GPL - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022
Attachments: PA 8738H LTA.pdf; PA 8738H PRELI ADVISED.pdf; PA8738H ESTIMATE.pdf; LKKPhotosIn6_compressed.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle PA 8738H
Date of survey: 12/1/2022
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 13 January 2022 11:56 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK/AL \ CMTD2200026/GPL - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

Dear Pau Loong,

Please be informed that we have inspected the vehicle PA 8738H on 12/1/22 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 5 January 2022 5:25 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: LKK/AL \ CMTD2200026/GPL - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 5 January, 2022 4:31 PM

To: HD Perfect Autowork <hdperfectautowork@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK/AL \ CMTD2200026/GPL - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

Without Prejudice

Our Reference: CMTD2200026/GPL

Your Reference: PA8738H

Dear Shanelle,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **PA8738H** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, January 5, 2022 4:18 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2200026/GPL(nr) - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace ,

Kindly arrange

LKK Auto Consultants

Adrian Ling

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jan 5, 2022 at 2:37 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Hi Shanelle,

We refer to our email of 04/01/22.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace

Sent: Tuesday, January 4, 2022 12:37 PM

To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>; Gnoh, Pau Loong
<PauLoong.Gnoh@sompo.com.sg>

Subject: PRI \ CMTD2200026/GPL(nr) - PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

Our Reference: CMTD2200026/GPL
Your Reference: PA8738H

Date: 03/01/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S HD FERFECT AUTOWORK PTE LTD

Dear Shanelle,

ACCIDENT INVOLVING YN4499Z & PA8738H ON 03.01.2022

We refer to your Notice of Accident dated 04/01/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|--|-----------------------|-----------------|-------------------------------------|
| | FormTeam Consultancy | Frankie Pang | |
| | LKK Auto Consultants | Adrian Ling | |
| | | Kenneth Kong | |
| | | Marcus Chua | |
| | Priority Services | Jimmy Lee | |
| | Raleigh Services | Andrew Ow Yong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, January 4, 2022 11:18 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PA8738H (Pre-Inspection) / Your Vehicle : YN4499Z | DOA : 03/01/2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Aurora World Pte Ltd** to notify you of a road traffic accident on **03/01/2022** at about **14:30 hours** at/along **Block 212 Marsiling Crescent Carpark Compound (W14)** involving our client's/customer's vehicle registration number **PA8738H** and vehicle registration number **YN4499Z** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **PA8738H is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875