

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 13 January 2022 3:48 PM
To: Joel Wong
Cc: SUR
Subject: RE: SLZ 1418T-DOA: 2/2/2022

Dear Joel,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Wong <Joel.Wong@hlas.com.sg>
Sent: Thursday, 13 January 2022 3:39 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SLZ 1418T-DOA: 2/2/2022

Dear Veron,

OD excess S\$700

Important: Please note that acceptance and clearing of our settlement cheque/ GIRO / Paynow constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter

Best Regards
Joel Wong (MR)
Claims Specialist



HL Assurance

A Member of the Hong Leong Group

11 Keppel Road #11-01, ABI Plaza, Singapore 089057

joel.wong@hlas.com.sg | www.hlas.com.sg

Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#)

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, January 13, 2022 3:38 PM
To: Joel Wong <Joel.Wong@hlas.com.sg>
Subject: FW: SLZ 1418T-DOA: 2/2/2022

Dear Joel,

Kindly provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Wong <Joel.Wong@hlas.com.sg>
Sent: Thursday, 13 January 2022 3:21 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SLZ 1418T-DOA: 2/2/2022

Dear Veron,

Our Ref MPC03069
Pol No MP316928

Please proceed the repair

Note the excess please

Important: Please note that acceptance and clearing of our settlement cheque/ GIRO / Paynow constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter

Best Regards
Joel Wong (MR)
Claims Specialist



HL Assurance

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joel.wong@hlas.com.sg | www.hlas.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, January 13, 2022 3:14 PM
To: Joel Wong <Joel.Wong@hlas.com.sg>
Cc: Wong Wee Fu <WeeFu.Wong@hlas.com.sg>; SUR <sur@lkkauto.com>
Subject: FW: SLZ 1418T-DOA: 2/2/2022

Dear Joel,

Merimen shown pending for survey report.

Can we proceed to authorise repair?

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted
Main	04 Jan 2022		04 Jan 2022 16:43 Edit Adj Rpt	S\$9,492.60 Edit Estimates	S\$9,492.60 View Rpt

Main**Reference****CLAIM SUBFOLDER DETAILS**

Insured:	YONG CHOR CHIM , Co. Reg. No. : -			
Vehicle Reg. No.:	SLZ1418T			Da
Claim Type:	OD / MPC03069			Po No
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast			Ex
Handling Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030 ... [Handled by Joel Wong - 692			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD			

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)**Sent:** Thursday, 13 January 2022 1:08 PM**To:** joel.wong@hls.com.sg**Cc:** SUR <sur@lkkauto.com>**Subject:** FW: SLZ 1418T-DOA: 2/2/2022

Dear Sir,

Vehicle repair on part by part as repairer is sole agent.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Wong <Joel.Wong@hls.com.sg>**Sent:** Thursday, 13 January 2022 12:58 PM**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>**Cc:** Wong Wee Fu <WeeFu.Wong@hls.com.sg>**Subject:** RE: SLZ 1418T-DOA: 2/2/2022

Dear Veron,

I refer to the IA

Can I check S\$11,848.40 is for Lump sum or part by part

Important: Please note that acceptance and clearing of our settlement cheque/ GIRO / Paynow constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter

Best Regards
Joel Wong (MR)
Claims Specialist



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

joel.wong@hlas.com.sg | www.hlas.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, January 13, 2022 12:42 PM

To: Joel Wong <Joel.Wong@hlas.com.sg>

Subject: RE: SLZ 1418T-DOA: 2/2/2022

Dear Sir,

IA submitted in merimen .

Kindly assist for mandate approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Wednesday, 12 January 2022 3:35 PM

To: joel.wong@hlas.com.sg

Subject: FW: SLZ 1418T-DOA: 2/2/2022

Dear Sir,

IA submitted in merimen .

Kindly assist for mandate approval

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 11 January 2022 3:10 PM

To: Joel Goh Zan Wei <joel.goh@hlas.com.sg>

Subject: SLZ 1418T-DOA: 2/2/2022

Dear Joel,

IA submitted in merimen .

Kindly assist for mandate approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)