

Veron Chen (LKKAUTO)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Friday, 7 January 2022 5:19 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO)
Cc: assignments; SUR; Claims - Motor Survey
Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

Dear Veron,

Please authorize workshop proceed to repair.

Best Regards
Hwang Shiang Yi
Claims Division
D: 6329 5205 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, January 7, 2022 2:01 PM
To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

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Dear Shiang Yi,

Enclosed preliminary revised of vehicle SMN 5069S

Date of survey: 6/1/2022

Number of days (estimated) : 5 days

Vehicle repair on part by part

We have Not authorise repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: mttan <mttan@kanfs.net>

Sent: Wednesday, 5 January 2022 5:15 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims - Motor Survey
<MotorSurvey@sompo.com.sg>

Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

Dear Mdm

Any LOU benefit

Thank you

Mr Tan

KFS

67479560

On Wed, 5 Jan 2022 08:40:35 +0000, Hwang, Shiang Yi wrote

> Dear Mr Tan,

>

> Excess waived for the OD claim.

>

> Dear LKK,

>

> Please proceed to authorize repair if the damages consistent.

>

>

>

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> Best Regards

> **Hwang Shiang Yi**

> Claims Division

> **D:** 6329 5205 | **T:** 6461 6555

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>

> **From:** Teo, Grace <grace.teo@sompo.com.sg>

> **Sent:** Wednesday, January 5, 2022 3:38 PM

> **To:** mttan <mttan@kanfs.net>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

> **Subject:** LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

>

> Our Reference: CMTD2200059/SYH

> Your Reference: SMN5069S

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>

> Hi Mr. Tan,

>

> We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

>

> Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

>

>

> Hi **LKK Auto**,

>

> Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SMN5069S** on **Own Damage** basis.

>

> Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Shiang Yi** for Authorisation.

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> -----

> Aside to Shiang Yi,

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> Please advise on the Excess & Authorisation.

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> **[Working From Home with effect from 06 April 2020]**

>

> Best Regards

> **Grace Teo**

> Claims Division

> **D:** 6329 5170 | **T:** 6461 6555

> **For motor claims survey request, please email to** motorsurvey@sompo.com.sg

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>
> **From:** mttan <mttan@kanfs.net>
> **Sent:** Wednesday, January 5, 2022 2:57 PM
> **To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>
> **Subject:** SMN5069S - OD Survey
>
>
> **EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
>
> Dear Sir/Mdm
>
> Kindly arrange for an OD survey for vehicle SMN5069S at 61 Defu lane 12 SE539147
>
> Documents attached
>
> Thank you
>
> Mr Tan
> KFS
> 67479560
> --
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>

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