

Veron Chen (LKKAUTO)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Thursday, 17 March 2022 9:48 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO)
Cc: assignments; SUR
Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

Dear Veron,

Please proceed authorize repair.

Best Regards
Hwang Shiang Yi
Claims Division
D: 6329 5205 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, March 17, 2022 9:41 AM
To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Shiang Yi,

Enclosed preliminary revised (incl. supplementary) of vehicle SMN 5069S.

For your approval please

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 7 January 2022 2:01 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SMN 5069S

Date of survey: 6/1/2022

Number of days (estimated) : 5 days

Vehicle repair on part by part

We have Not authorise repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: mttan <mttan@kanfs.net>

Sent: Wednesday, 5 January 2022 5:15 PM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

Dear Mdm

Any LOU benefit

Thank you

Mr Tan

KFS

67479560

On Wed, 5 Jan 2022 08:40:35 +0000, Hwang, Shiang Yi wrote

> Dear Mr Tan,

>

> Excess waived for the OD claim.

>

> Dear LKK,

>

> Please proceed to authorize repair if the damages consistent.

>

>

>

>

> Best Regards

> **Hwang Shiang Yi**

> Claims Division

> **D:** 6329 5205 | **T:** 6461 6555

>

>

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> **Sompo Insurance Singapore Pte. Ltd.**

> 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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>

>

> **From:** Teo, Grace <grace.teo@sompo.com.sg>

> **Sent:** Wednesday, January 5, 2022 3:38 PM

> **To:** mttan <mttan@kanfs.net>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

> **Subject:** LKK/OD \ CMTD2200059/SYH - SMN5069S ACC ON 04.02.22 OD Survey

>

> Our Reference: CMTD2200059/SYH

> Your Reference: SMN5069S

>

>

> Hi Mr. Tan,

>

> We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

>

> Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

>

>

> Hi **LKK Auto**,

>

> Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SMN5069S** on **Own Damage** basis.
>
> Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Shiang Yi** for Authorisation.

> -----
> Aside to Shiang Yi,

> Please advise on the Excess & Authorisation.

> [Working From Home with effect from 06 April 2020]

> Best Regards

> **Grace Teo**

> Claims Division

> **D:** 6329 5170 | **T:** 6461 6555

> For motor claims survey request, please email to motorsurvey@sompo.com.sg



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> **From:** mttan <mttan@kanfs.net>

> **Sent:** Wednesday, January 5, 2022 2:57 PM

> **To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>

> **Subject:** SMN5069S - OD Survey

> **EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

> Dear Sir/Mdm

> Kindly arrange for an OD survey for vehicle SMN5069S at 61 Defu lane 12 SE539147

> Documents attached

>
> Thank you
>
> Mr Tan
> KFS
> 67479560
> --
>
>

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