

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 4 January, 2022 9:29 PM
To: Motor Claims; Chee So Chow; Chong Boon Sen; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: Gurdeep; Jaga
Subject: RE: CL - Re: SNM21D207617/C01 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: CHINA insured: GBF 38L and our ref: SMY 4386A/TSS/jn/cl
Attachments: 2nd PRS (reject).pdf

Without Prejudice

Hi Calshie

We do not agree with your proposed surveyors.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, January 3, 2022 1:10 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Gurdeep <gurdeep@kscgp.com>; Jaga <jaga@kscgp.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: CL - Re: SNM21D207617C01 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: CHINA insured: GBF 38L and our ref: SMY 4386A/TSS/jn/cl

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Dear So Chow,

Please see attached 2nd PRS for your attention.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: accident@kscgp.com

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 03 January 2022 10:31

To: Motor Claims <motorclaims@kscgp.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Jaga <jaga@kscgp.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: SNM21D207617C01 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: CHINA insured: GBF 38L and our ref: SMY 4386A/TSS/jn/cl

[Confidential]

Dear Calshie

We refer to your email of 31/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Please copy Ms Pauline, case officer, in your email.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, December 31, 2021 3:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Jaga <jaga@kscgp.com>

Subject: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBF 38L and our ref: SMY 4386A/TSS/jn/cl

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

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