

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.03.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SME 5332D / SMA 6329D AND OTHER ON 04.01.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SME 5332D** , which was involved in the captioned accident with your insured vehicle no: **SMA 6329D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	8,132.00
2) Loss of Rental	\$	1,200.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>9,334.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 05.01.2022

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SME 5332D / SMA 6329D  
and other.

ALONG Marine Terrace

ON 04.01.2022

I/We, Ang Kock Lee

of (NRIC No./ROC No.) S1097703G

of 191 Tanjong Pagar Road # 11-01 Singapore 436927

owner of vehicle no. SME 5332D in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SME 5332D at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : Ang Kock Lee.



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00101132102 Claim No : SNM22D200112/C02/SMA6329D/THAMYL

Claimant : ANG KOCK LEE

Amount : S\$8,930.00  
SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME 5332D  
Insured Vehicle No. : SMA 6329D

Date of Loss : 04/01/2022  
Place of Accident : MARINE TERRACE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE PEI QIAN  
Driver Name : CHEN KHEAT SHENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 8,930.00
	=====
TOTAL . . . . .	S\$ 8,930.00
	=====

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Claimant Name : ANG KOCK LEE

NRIC No : SXXXX703G

Signature : 

Date : 22.06.2022

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22764

Date : 15.03.2022

Vehicle No : SME 5332D

Make/Model : TOYOTA PRIUS PLUS

Chassis/Eng# :

Accident Date : 04.01.2022

Claim No :

Reference : 0122 -22764

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 7600.00

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E. & O. E.

Total : S\$ 7600.00

GST @ 7% : S\$ 532.00

*Amount Due* : **S\$ 8132.00**

  
for FASTECH AUTO PTE LTD

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ANG KOCK LEE

Invoice : DCR-2022-01-19

Date : 13.01.2022

Agreement No : 22133

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 5332L</u> ( 0122-22764 )	\$ 1,200.00
Rental Period from <u>05.01.2022</u> to <u>13.01.2022</u>	
E. & O. E.	Total <u>\$ 1,200.00</u>

SHI YING  
for Dynamic Car Rental



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 22133

Name: <b>Ang Kock Lee (S10977036)</b>			REG. No. <b>SMM 5332L</b>		MAKE MODEL:	
ADDRESS: <b>191 Tanjong Pagar Road</b>			DIESEL		PETROL	E 1/4 1/2 3/4 F
#11-01			KM IN		DATE & TIME IN <b>13.01.2022 @ 13:00pm</b>	
Singapore 436927			KM OUT		DATE & TIME OUT <b>05.01.2022 @ 11:00am</b>	
NAMED DRIVER: <b>(S0240608Z) Kwok Wai Leng</b>			KM DRIVEN		TIME USED	
DRIVING LICENCE NO <b>S0240608Z</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>8 DAYS</b>		@S\$ <b>150.00</b> \$ <b>1200.00</b>	
ADD NAMED DRIVER			WEEKS		@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
<b>IMPORTANT NOTES:</b> This vehicle is licensed to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			TOTAL RENTAL		\$ <b>1200.00</b>	
			DELIVERY FEE			
			COLLECTION FEE			
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. <b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00 <b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b>			<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$ BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) <b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$			
PREPAYMENT		TOTAL CHARGE				
CHECK		DEPOSIT				
CASH						
RECEIPT NO.		NETT CHARGE				
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

out 05/01/2022  
in 13/01/2022

DAY OF

SMM5332L

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMA6329D

Date of Accident

04/01/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 14/06/2021 - 13/06/2022

Requested By ..... ALLAN TANG (KIM CHWEE AUT...

Requested Date ..... 05/01/2022 10:31

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Sunday, 27 February 2022 2:47 PM  
**To:** YHSMS@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMA 6329D AND SME 5332D ON 04/01/2022

**Our Ref: CC6/CTI22000136/Uea3**

27 FEB 2022

**LEE PEI QIAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMA 6329D AND SME 5332D ON 04/01/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 9 June 2022 15:34  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMA6329D (OI : CTI - TBA) AND SME5332D (TP : LKK REF - CC6/CTI22000136/Uea3) on 04/01/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Confidential]

Hi Asher

LOR : 8 days (agree) @ \$100 - \$120

Agree on rest of your proposed.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, June 9, 2022 1:47 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMA6329D (OI : CTI - TBA) AND SME5332D (TP : LKK REF - CC6/CTI22000136/Uea3) on 04/01/2022

[Confidential]

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Hi Pauline,

We refer to the email dated 18/04/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 18 April 2022 13:07

**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMA6329D (OI : CTI - TBA) AND SME5332D (TP : LKK REF - CC6/CTI22000136/Uea3) on 04/01/2022

Your ref : SNM22D200112/C02/SMA6329D/THAMYL

Our ref : CC6/CTI22000136/Uea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$9,094.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 21,712.98	\$ 8,132.00
2. Loss of Rental (8days x \$150)	\$ 1,200.00	\$ 960.00 (8days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00

Total \$ 22,914.98 \$ 9,094.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/04/2022 is only for mandate purpose

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Sunday, 16 January 2022 11:27

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SMA6329D (OI : CTI - TBA) AND SME5332D (TP : LKK REF - CC6/CTI22000136/Uea3) on 04/01/2022

[Confidential]

Hi Mei Kwan

attached

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909



DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, January 13, 2022 4:50 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMA6329D (OI : CTI - TBA) AND SME5332D (TP : LKK REF - CC6/CTI22000136/Uea3) on 04/01/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 5332Dat M/s Fastech Auto Pte Ltd - Kaki Bukit on 05/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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