

Re: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429) Our Ref: 21/22/22/VC00/025317 (Gerald's case)

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 6/1/2022 4:41 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Gerald,

Enclosed 2nd preliminary advise.

Our surveyor recommended total loss due to chassis affected.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 6 January 2022 9:50 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429) Our Ref: 21/22/22/VC00/025317 (Gerald's case)

Lonpac External - General

Dear Gerald

Fya - 21/22/22/VC00/025317

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 6 January 2022 9:40 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429) Our Ref: 21/22/22/VC00/025317 (Gerald's case)

Dear Li Li,

Enclosed preliminary advise and photograph GBC9913S for your review

Please be inform we are still pending workshop estimate, will revert back once it's ready.

We did not authorise repair

Meanwhile please provide excess.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 5 January 2022 12:11 pm

To: 'ONG LI LI' <llong@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429) Our Ref: 21/22/22/VC00/025317 (Gerald's case)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 5 January, 2022 10:49 AM

To: Cheng Hoe Motor <chmotor@singnet.com.sg>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429) Our Ref: 21/22/22/VC00/025317 (Gerald's case)

Lonpac External - General

Dear Summer

FYA – OD survey

(excess TBA)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 5 January 2022 10:44 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OD SURVEY FOR GBC9913S, doa 2/1/2022 (policy no. Z/21/VC00/110429)

Dear Sir/ Madam,

Attached the efile report , driver's licence and work permit .

M/lorry GBC9913S sustained badly damage and was towed to our **WOODLANDS WORKSHOP.**

Pls arrange for survey and discuss further.

Thank you.

Rgds
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719
Email – chmotor@singnet.com.sg