

## Carine Kek Phei Ser

**From:** Junior Soo <junior.soo.lk@eurokars.com.sg>  
**Sent:** Wednesday, 9 March 2022 3:57 pm  
**To:** III (Letter of Demand)  
**Cc:** ESPL - Claims Admin  
**Subject:** [EXTERNAL] - LOD//TP CLAIMS- SMW6973C DOA 31/01/2022  
**Attachments:** Invoice\_India.pdf; LOA\_DV.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

You don't often get email from junior.soo.lk@eurokars.com.sg. [Learn why this is important](#)

Dear Claims Officer,

The repairs have been completed for **SMW6973C**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. <b>30026033</b>	<b>\$ 3,815.62</b>
2) Loss of Use ( \$120 X 03 DAYS )	<b>\$ 360.00</b>
3) LTA/GIA Search Fees	<b>\$ 0.00</b>
4) Letter of Authorization	<b>ATTACHED</b>
5) Discharge Voucher	<b>ATTACHED</b>
Please pay <b>\$4,175.62</b> to <b>TRANS EUROKARS PTE LTD</b>	<b>\$ 4,175.62</b>

We look forward to receiving your offer/Discharge Voucher soon.

Thank you

Regards,

**Junior Soo**  
Claims Executive

27A Tanjong Penjuru  
Singapore 609042  
DID: +65 6331 0692  
Fax: +65 6331 0690  
Email: [junior.soo.lk@eurokars.com.sg](mailto:junior.soo.lk@eurokars.com.sg)  
Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SMW6973L and GX7JDE  
on along FROM GTE TOWARDS JLN BT. MERAH.

I/We TAN Chin Wee GUDWIN owner of vehicle registration number SMW6973L  
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the  
repairs to the damages caused to my/our vehicle in the above accident in accordance with  
the recommendations and advice of the licensed motor surveyor appointed by the insurers  
or on my/our behalf.


I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any  
claims which I/we may have against the other party/parties or alternatively under the  
insurance policy taken up by me/us in respect of the cost of repairs suffered by me/us arising  
from the accident, and to receive payment (such payment to be made by way of cheque in  
favour of Trans Eurokars Pte Ltd) due to me/us in connection with and arising out of the  
above claim.


Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to  
execute and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount  
in respect of such claim shall constitute the full discharge of my/our claim in respect of such  
loss and damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as  
if the same had been done or executed by me/us in person.

Dated the 31<sup>st</sup> day of December 2021.

  
Owner Name and Signature  
NRIC No.:

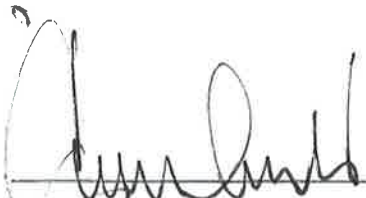
  
Witness Name and Signature  
NRIC No.:

Claim for the  
BMW.



## DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned  
repairers my/our vehicle No: SMW69736 which has been  
repaired to my satisfaction and I/we admit that the payment for such  
repairs by Trans Eurokars Pte Ltd is in full and final discharge of my claim  
under policy number:                      in respect of damage  
caused to the said vehicle as a result of an accident that occurred on  
31-12-2021 at from CTE towards Jalan Bt. Merah

  
Witnessed by Repairers

22/1/2022  
Date

  
Signature by Insured

22/1/2022  
Date



Corporate Head Office

Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungel Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN 199103859N

Showroom & Service Centre

23 Leng Kee Road Singapore 159095

Sales Hotline: 6603 6118

Service Hotline: 6603 6128

Sales Fax: 6476 7073

Service Fax: 6476 7417

5 Ubi Close Singapore 408605

Sales Hotline: 6395 8888

Service Hotline: 6395 8899

Sales Fax: 6846 1700

Service Fax: 6744 9402

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCV2022D0000126  
Claimant Ref: SMW6973C

We/I, Trans Eurokars Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,815.62 (repair cost), S\$ 300.00 (loss of use/rental), S\$ — (search fee), vehicle no. SMW6973C that was damaged pursuant to the accident which occurred on 31/12/2021 (date) at From CTE twds Jin Bt. Merah (location) involving vehicle no. GX7505E (insured vehicle). This is pursuant to the inspection conducted on 07/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Chin Wee Godwin ("the third party claimant") of vehicle no. SMW6973C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMW6973C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,115.62 to Trans Eurokars Pte Ltd

Dated this 21 day of Sept 2022

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel : 6331 0680 Fax : 6331 0690

Nationality:

Occupation:

WITNESS:

Signature:

  
Signed by appointed Surveyor

Name:

NRIC:

Address:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



mazda

ID:AA5

GST REGN. NO. M90364005A

## TAX INVOICE

GST Reg No:M90364005A

## Trans Eurokars Mazda (CPW)

CODE: I0002 INS-IND

CUSTOMER: INDIA INTERNATIONAL INSURANCE PTE L

ADDRESS: 64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

TEL NO: 6347 6100

MODEL: MAZDA6 IPM4 2L SDN STD BLACK L

CHASSIS NO: JM6GL1073L0405846

ENGINE NO: PE21355396

DESCRIPTION: Body repair

PAGE NO : 1

INVOICE NO: I 30026033

DEPT/POS ID: I / 12

DATE IN 19/01/2022

DATE PRINTED: 25/02/2022

JOB NO : 44986

CSO/QP CODE: Falcce Lee

REGN NO : SMW6973C

REGN DATE : 01/12/2020

MILEAGE : 9603

REQUISITION NO: JESS

NOTES	TP CLAIM - INDIA		0.00
SUB	REPLACE REAR BUMPER. REPAIR AREAS AFFECTED BY TH ACCIDENT.		660.00
SUB	SPRAY REAR BUMPER.		630.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.		330.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN		180.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		250.00
MZ-BR-SU	Sundries		20.00
SUN	APPLY CERAMIC COATING ON THE AFFECTED AREA. REAR BUMPER.		90.00
GSK2-50-221ABB	REAR BUMPER GL3	1.0 1154.80	1154.80
BCKA-50-EM1	TAPE, PROTECTOR	4.0 4.70	18.80
GSH7-50-2G1	RUBBER, SEAL GL	2.0 13.70	27.40
GSH7-50-EK1 BB	COVER(R), TOWING HOOK	1.0 46.60	46.60
TK21-50-355	RIVET	2.0 9.20	18.40
EA01-50-037	RIVET	6.0 8.00	48.00
GRF5-51-153	GASKET(R), RR.COMB. G	1.0 46.00	46.00
GRF5-51-163	GASKET(L), RR.COMB. G	1.0 46.00	46.00



ZOOM-ZOOM

## Corporate Head Office

: Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648

Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

## Showroom &amp; Service Centre :

5 Ubi Close Singapore 408605

Sales Tel.: 6744 9402 Services Tel.: 6395 8899

Sales Fax: 6395 8888

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Services Tel.: 6603 6128

Sales Fax: 6476 7073 Services Fax: 6476 7417

## Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Services Tel.: 6331 0606

Services Fax: 6331 0620



mazda

ID:AA5

GST REGN. NO. M90364005A

# TAX INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (CPW)

CODE:	I0002	INS-IND	PAGE NO :	2
CUSTOMER:	INDIA INTERNATIONAL INSURANCE PTE L		INVOICE NO:	I 30026033
ADDRESS:	64 CECIL STREET		DEPT/POS ID:	I / 12
	#04-00 & #05-00 IOB BUILDING		DATE IN	19/01/2022
	SINGAPORE 049711		DATE PRINTED:	25/02/2022
TEL NO:	6347 6100		JOB NO :	44986
MODEL:	MAZDA6 TPM4 2L SDN STD BLACK L		CSO/OP CODE:	Falcoo Lee
CHASSIS NO:	JMGGL1073L0405846		REGN NO :	3MW6973C
ENGINE NO:	FE21355396		REGN DATE :	01/12/2020
DESCRIPTION:	Body repair		MILEAGE :	9603
			REQUISITION NO:	JESS



Parts	1,406.00	Sub Total	3,566.00
Surcharge	0.00	G.S.T. 7%	249.62
Labour	2,160.00	Total	3,815.62
Menus	0.00	Paid	0.00
		Amount Due	3,815.62



*Signature*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jan 2022 12:38	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	05 Jan 2022 12:38	<b>Clim Veh Model Changed</b>	(201122) NISSAN SUNNY 1.5 EX (M).	[A] HOW MEI KWAN
3	05 Jan 2022 12:38	<b>Clim Created</b>	Reg No: SMW6973C. Acct Date: 2021/12/31. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Trans Eurokars Pte Ltd - Tanjong Penjuru (HQ)	[A] HOW MEI KWAN
4	05 Jan 2022 12:38	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Jan 2022 12:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/01/14	[A] HOW MEI KWAN
6	05 Jan 2022 12:38	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Jan 2022 12:39	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Jan 2022 12:39	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	05 Jan 2022 14:10	<b>Clim Dtl Modified</b>	Claimant's Name: - -> TAN CHIN WEE GODWIN. Claimant's ID: -> S8703276J.	[A] HOW MEI KWAN
10	05 Jan 2022 14:10	<b>Clim Registration Modified</b>	Acct Time:00:00:00->09:00:00.	[A] HOW MEI KWAN
11	05 Jan 2022 14:10	<b>Clim Veh Model Changed</b>	(201122) -> (206801) MAZDA 6 2.0 STANDARD I4 (A).	[A] HOW MEI KWAN
12	06 Jan 2022 09:15	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA S27	[A] Chong Pui Lin
13	06 Jan 2022 09:37	<b>Video Downloaded</b>	Downloaded Video - Accident-tp	[I] Priya
14	06 Jan 2022 09:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/01/14	[I] Priya
15	06 Jan 2022 09:39	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Priya
16	04 Feb 2022 16:50	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
17	09 Mar 2022 14:14	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	09 Mar 2022 14:14	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	09 Mar 2022 14:14	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/12/01.	[A] JOANNE LEE KHANG MIN
20	09 Mar 2022 14:14	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	14 Jul 2022 16:44	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/01/14. Mandate Remarks: LOD received form Trans Eurokars .	[I] Priya
22	14 Jul 2022 16:44	<b>Adj Mandate Set</b>	Approved:0.00:LOD received form Trans Eurokars .	[I] Priya
23	09 Sep 2022 17:20	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/01/14. Mandate Remarks: Please update the claim status.	[I] Priya
24	09 Sep 2022 17:20	<b>Adj Mandate Set</b>	Approved:0.00:Please update the claim status.	[I] Priya
25	16 Sep 2022 15:27	<b>Adj Mandate Request</b>	Cur.Req:4115.62:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,815.62 + (b)LOU(3days x \$1 00.00): \$300.00 = Total: \$4,115.62 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
26	18 Sep 2022 09:05	<b>Adj Mandate Set</b>	Approved:4115.62.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2755065	05 Jan 2022 15:31:56	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMW6973C	Priya	xx.xx
2755122	05 Jan 2022 16:43:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMW6973C	GX7505E	11.00
2772416	09 Mar 2022 14:14:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMW6973C	GX7505E	11.00