

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, January 5, 2022 2:05 PM
To: 'Motor Claim - III'; assignments; Admin A
Subject: RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey / *** LKK REF: CC4/III22000129/ga3 /

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jess Francis Carlos [<mailto:jess.carlos@eurokars.com.sg>]

Sent: Wednesday, January 5, 2022 12:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey / *** LKK REF: CC4/III22000129/ga3 /

Ma'am,

Kindly refer to the attachments below.

When can we arrange the PRI and who is the appointed surveyor.

Thank you.

Jess Francis Carlos

Insurance Claims Executive

Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 05 January 2022 12:41 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey / *** LKK REF: CC4/III22000129/ga3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**
- **Estimate cost of repair**
- **GIA / police report**

Our respective case handler, Cecilia will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jess Francis Carlos [<mailto:jess.carlos@eurokars.com.sg>]
Sent: Wednesday, January 5, 2022 10:14 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

Hi Ma'am,

We will choose LKK Auto Consultants to handle this case.

Kindly do the necessary arrangements.

Thank you.

*Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802*

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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: 05 January 2022 10:12 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>
Subject: RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Wednesday, 5 January 2022 9:59 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>
Subject: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

<i>Survey type :</i> <i>(New Survey / Resurvey)</i>	<i>Survey</i>
<i>Vehicle to be surveyed :</i>	<i>SMW6973C</i>
<i>AIG Insured Vehicle :</i>	<i>GX7505E</i>
<i>Date of Accident :</i>	<i>Friday, 31 December 2021</i>

<i>Date of Survey :</i>	<i>Friday, 7 January 2022</i>
<i>Name of Workshop :</i>	<i>Trans Eurokars Pte Ltd</i>
<i>Address of Survey Location :</i>	<i>27A Tanjong Penjuru</i>
<i>Name of Contact Person :</i>	<i>Jess Carlos</i>
<i>Contact Number :</i>	<i>8128 9802</i>
<i>Any Undercarriage involved :</i> <i>(please indicate Yes / No)</i>	 <i>No</i>

Thank you.

*Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802*

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