

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, January 5, 2022 4:46 PM  
**To:** 'Motor Claim - III'; assignments; SUR; Admin A  
**Cc:** Admin A; 'Manivel Priyadarshini'  
**Subject:** RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 07-01-22.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 5 January, 2022 4:41 PM  
**To:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMW6973C](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Wednesday, 5 January 2022 10:14 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

*Hi Ma'am,*

*We will choose LKK Auto Consultants to handle this case.*

*Kindly do the necessary arrangements.*

*Thank you.*

*Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802*

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 05 January 2022 10:12 AM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso

<[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>  
**Subject:** RE: [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Wednesday, 5 January 2022 9:59 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Eva Kok Wai Kee <[eva.kok.wk@eurokars.com.sg](mailto:eva.kok.wk@eurokars.com.sg)>; Falcoe Lee Weng Fai <[falcoe.lee.wf@eurokars.com.sg](mailto:falcoe.lee.wf@eurokars.com.sg)>  
**Subject:** [EXTERNAL] - India ref - GX7505E / Our ref - SMW6973C Mazda / doa 31-12-2021 / TP Claim - India / Survey /

*To whom it may concern,*

*Kindly arrange the TP Claim Survey to our client's vehicle.*

Survey type : <i>(New Survey / Resurvey)</i>	Survey
Vehicle to be surveyed :	SMW6973C
AIG Insured Vehicle :	GX7505E
Date of Accident :	Friday, 31 December 2021
Date of Survey :	Friday, 7 January 2022
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	27A Tanjong Penjuru
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved :  <i>(please indicate Yes / No)</i>	No

*Thank you.*

*Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802*

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