

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 19 January 2022 3:14 PM
To: Hsiao Tong (LKKAUTO)
Cc: CS A Team
Subject: RE: Case Assignment TP - SLR9045A - 19/12/2021 - LKK REF: CC6/AIG22000128/Apa3

Dear Hsiao Tong,

Please proceed.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, January 11, 2022 2:45 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SLR9045A - 19/12/2021 - LKK REF: CC6/AIG22000128/Apa3

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

We refer to the your below email.

We have spoken to insured Ms Pek. According to our insured, her workshop Eurokars Habitat Pte Ltd has submitted TP claim against TP insurer, NTUC and was advised that it is 50/50 and she is not able to claim TP. Thus, she had converted to OD claim. Insured disputed liability as her car video shows that she had stopped and hit by TP.

From insured video, we observe that our insured came out from parking lot and stopped her car to give way to third party. Third party juts drove in front of our insured, reversed without checking the front and collided onto our insured stationary vehicle. We are of the view that liability is down against third party.

As such, we are intending to reject third party claim.

Kindly let us have your approval/instruction please.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Sent: Monday, 10 January 2022 3:23 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: Case Assignment TP - SLR9045A - 19/12/2021 -

[LKK Ref: CC6/AIG22000128/Apa3](#)

Thank you for your email, Saliha.

HT – for your follow up please. TKS.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 10 January 2022 12:12 PM
To: CS A Team <cs-a@lkkauto.com>
Subject: FW: Case Assignment TP - SLR9045A - 19/12/2021 -

Dear Team,

Please engage OI and find out if she has engaged lawyer to represent her case or it's via DS

Also, to obtain a copy of AVF from TP for our further review

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, January 7, 2022 12:20 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Case Assignment TP - SLR9045A - 19/12/2021 -

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This mail is associated with :
***SLR9045A (7514424934SG)**
[SLW8848E]
TP
IVAN HO KOK PIN

Dec 19 2021 1:00PM
[Pek Seoh Lan (Bai Xiaolan)]
Xin Hua Workshop Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 21 January 2022 8:39 AM
To: Xin Hua
Subject: RE: Your Ref: SLR9045A //LKK Ref: CC6/AIG22000128/Apa3 [ACCIDENT INVOLVING SLW 8848E(AIG) AND SLR 9045A ON 19/12/2021]
Attachments: SLW8848E VIDEO.mp4; SLW8848E Statement.pdf

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report and video for your easy reference. It shows that our insured has stopped her car to give way to your client. However, your client just drove in front, reverse without checking and collided onto our insured stationary vehicle. We are of the view that our insured is not negligent.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 January 2022 2:35 PM
To: Xin Hua <xinhuaworkshop@gmail.com>
Subject: Your Ref: SLR9045A //LKK Ref: CC6/AIG22000128/Apa3 [ACCIDENT INVOLVING SLW 8848E(AIG) AND SLR 9045A ON 19/12/2021]

Your Ref: **SLR9045A**
LKK Ref: CC6/AIG22000128/Apa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLW 8848E(AIG) AND SLR 9045A ON 19/12/2021

We refer to the above matter.

We would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)