Re: LKK/AL \ CMTD2200011/THE(nr) - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR SKB4853M

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Fri 7/1/2022 12:39 PM

 $\label{to:com} To: Admin-D (LKKAuto) < admin-d@lkkauto.com>; 'Teo, Grace' < grace.teo@sompo.com.sg>; 'Choo, Thelma' < thelma.choo@sompo.com.sg>; assignments < assignments@lkkauto.com>; SUR < sur@lkkauto.com>$

Dear Sir/Madam.

Please be informed that we have inspected the vehicle SKB 4853M on 05/1/2022

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 5 January 2022 9:02 am

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/AL \ CMTD2200011/THE(nr) - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR

SKB4853M

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Wednesday, 5 January, 2022 8:56 AM

To: Accounts <srautoworks.claims@gmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com'>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/AL \ CMTD2200011/THE(nr) - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR SKB4853M

Without Prejudice

1/7/22, 12:39 PM

Our Reference: CMTD2200011/THE

Your Reference: SKB4853M

Hi Jesski,

We refer to your email reply and agreed to appoint Mr. Adrian Ling of LKK AUTO to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SKB4853M** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Accounts < srautoworks.claims@gmail.com>

Sent: Tuesday, January 4, 2022 5:33 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: PRI \ CMTD2200011/THE - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR SKB4853M

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Gracem

Kindly arrange

LKK Auto Consultants Adrian Ling

Thank you.

Best Regards, Jesski Low



SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060 Email: <u>srautoworks.claims@gmail.com</u>

From: Teo, Grace

Sent: Tuesday, 4 January 2022 3:52 PM

To: Accounts; Choo, Thelma

Subject: RE: PRI \ CMTD2200011/THE - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR SKB4853M

Without Prejudice

Hi Jesski,

We refer to our email of 03/01/22.

Kindly let us have your favourable reply.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6320 5470 | Tr. 6464 6557

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Monday, January 3, 2022 4:17 PM

To: Accounts <srautoworks.claims@gmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2200011/THE - SDW8178A ACC ON 29.12.21 | PRI ARRANGEMENT FOR SKB4853M

Our Reference: CMTD2200011/THE

Your Reference: SKB4853M

Date: 03/01/2022

Without Prejudice
EMAIL ONLY

OUR Fmail:

motorsurvey@sompo.com.sg

Attention:

M/S SR AUTOWORKS PTE LTD

Hi Jesski,

ACCIDENT INVOLVING SDW8178A & SKB4853M ON 29.12.2021

We refer to your Notice of Accident dated 03/01/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	
RT Appraisal Pte Ltd	Ricky Teng	
	Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sq

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Accounts < srautoworks.claims@gmail.com>

Sent: Monday, January 3, 2022 2:41 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: PRI ARRANGEMENT FOR SKB 4853 M

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Dear All,

Thank you

Our Client –**SKB 4853 M**Your Insured – **SDW 8178 H**DOA – 29/12/2021

We refer to the above mentioned case.

If you have any queries thereof, please contact us

mank you.	
Best Regards,	
Jesski Low	
	1

SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

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