

## Elaine (LKK Auto)

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**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Shiau Chan (LKKAuto); SUR  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]  
**Attachments:** GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; SMR-LKKInvoice-AC2200621.pdf

Dear Karen,

Enclose Survey Report of SJX 7965A.

Thank you.

Best Regards,

**ELAINE** | Reports  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) [mailto:SiauChin.Chan@strides.com.sg]  
**Sent:** Tuesday, 8 February 2022 3:06 PM  
**To:** Shiau Chan (LKKAuto); SUR; Reports (LKKAuto)  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Dear Shiau Chan,

Any update on the survey report?  
Kindly expedite. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel : 6556 3523

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Thursday, 3 February 2022 11:13 am  
**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>  
**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX

7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

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Dear Karen,

Thank you for the email.

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Karen Chan Shiau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>

**Sent:** Thursday, 3 February 2022 11:06 AM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>

**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Dear Shiau Chan,

We have received third party claim.

Please expedite & let us have your report soon. Thanks.

Best Regards,

Karen Chan

Claims Department

Tel : 6556 3523

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**From:** Karen Chan Shiau Chin (Strides Automotive Services Pte Ltd)

**Sent:** Saturday, 29 January 2022 10:22 pm

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>

**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX

7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Dear Shiau Chan,

Our reference is BUS/01/22/5066. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel : 6556 3523

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 28 January 2022 5:22 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Karen Chan Shiau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

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Dear Hua Yen,

Kindly provide us the claim reference.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,  
**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 5 January 2022 9:04 AM  
**To:** 'MTPRI' <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Karen Chan Shiau Chin (Strides Automotive Services Pte Ltd)' <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** RE: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Wednesday, 5 January, 2022 8:49 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd)

<[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Subject:** FW: Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Ref: TBA

Dear Ms Summer,

Kindly survey on "Without Prejudice" basis.

TP: SJX7965A

Insured: SMB1575L

Workshop: S THREE AUTOMOTIVE RECOVERY PTE LTD

**Please note that third party's workshop chose Kenneth Kong to conduct survey.**

Thank you.

Regards,

Hua Yen

Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** NG, Kwong Loong [<mailto:kwongloong@leagle.com.sg>]

**Sent:** 04/01/2022 13:06

**To:** Motor\_Claims; CWS Motor Claims

**Cc:** 'S Three Automotive'

**Subject:** Notification of Accident & Request for Pre-Repair Inspection - ACCIDENT INVOLVING SJX 7965A AND SMB 1575L ALONG CHOA CHU KANG ROAD ON 03/01/2022 AT 17:00 HOURS [LS ref: KL.22.00206]

Dear Sirs

Please see the attached.



NG, Kwong Loong

Director

Phone 6292 2009/9389 1547 Fax 6292 2015

Email [kwongloong@leagle.com.sg](mailto:kwongloong@leagle.com.sg)

7500A Beach Road #08-308 The Plaza Singapore 199591

[www.leagle.com.sg](http://www.leagle.com.sg)

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